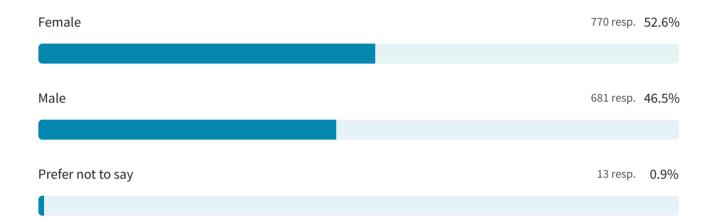
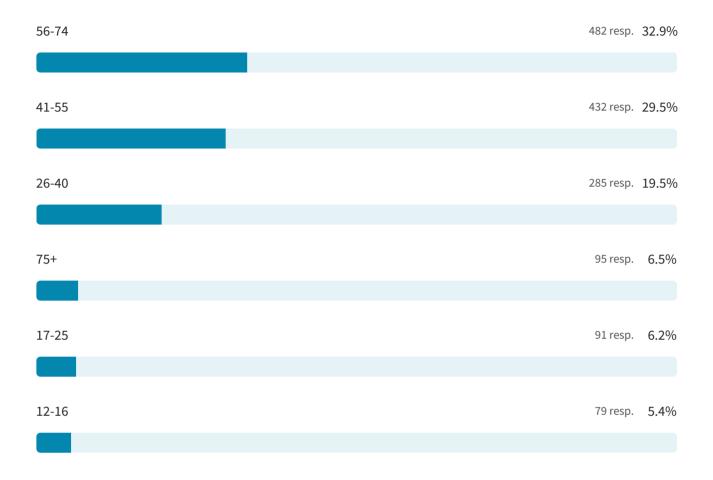
Gibraltar Police Authority Survey 22/23

1,475 responses

What is your gender?



Please choose the age group that is relevant to you



Where do you live?

1460 out of 1475 answered

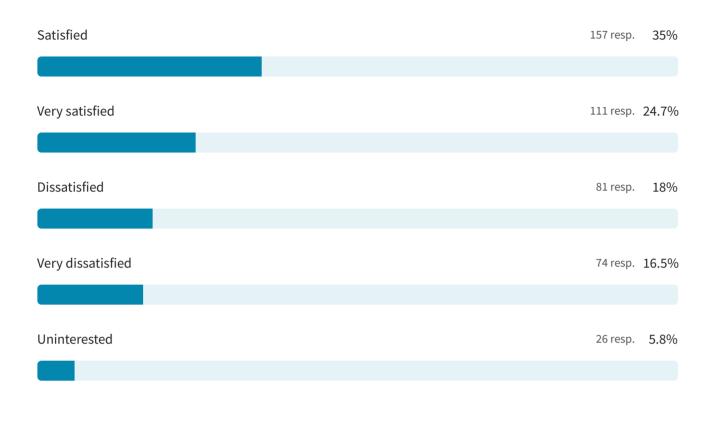
In the West side area	485 resp.	33.2%
In the South District	366 resp.	25.1%
In Town	197 resp.	13.5%
In the North District	166 resp.	11.4%
In the East side area	132 resp.	9%
In the Upper Town	97 resp.	6.6%
In Spain	17 resp.	1.2%

Have you had any contact with the RGP in the last 12 months?



Were you satisfied with the way the RGP handled matters?

449 out of 1475 answered



Have you been the victim of a crime in the last 12 months?



ow was this dealt?		
5 out of 1475 answered		
the police station	59 resp.	47
an officer visiting you at home or attending the crime scene	36 resp.	28
tirely over the phone / e-mail	15 resp.	1
her	15 resp.	1
	cl	
Cannot be bothered to report it to the police. In the past the police have been useles	s!	
	s!	
Cannot be bothered to report it to the police. In the past the police have been useles	s!	
Cannot be bothered to report it to the police. In the past the police have been useles officer attending my work place	s!	
Cannot be bothered to report it to the police. In the past the police have been useles officer attending my work place Home crime scene by email and phone	s!	

It wasn't dealt with. Anson said that he had instructions only to deal with traffic offences, so to go to

NMH

Nothing was done by RGP

Issues with genderphobic individuals, as well as social comentors who like to spread rummors and scream foul insults outside my house.
No help at all
Very poorly !!! Victim of crime and victim of RGP not carrying out a proper investigation
Never reported
Over the phone with Police Controller ,made a complaint of unsociable behaviour and told they would not attend unless a statement was made at New Mole Police Hqtrs
All of the above.
Community

How satisfied were you with the manner & efficiency in which the RGP handled your case?

Satisfied	35 resp.	28%
Very dissatisfied	28 resp.	22.4%
Very satisfied	27 resp.	21.6%
Dissatisfied	20 resp.	16%
Uninterested	15 resp.	12%

If you were not satisfied with the service you received, did you:

101 out of 1475 answered

Not complain	59 resp.	58.4%
Complain to the officer you were dealing with	8 resp.	7.9%
Complain to a supervisor of the officer you were dealing with	7 resp.	6.9%
Inform the Police Complaints Board	5 resp.	5%
Write in to the Police	5 resp.	5%
Complete a satisfaction or other survey	4 resp.	4%
Other	13 resp.	12.9%

Cannot be bothered to complain. it takes you nowhere. The police are a bullying mafia!

Complained via social services

Was told they were too. Usy come back kater been 3 times same answer or do it online conoletly useless

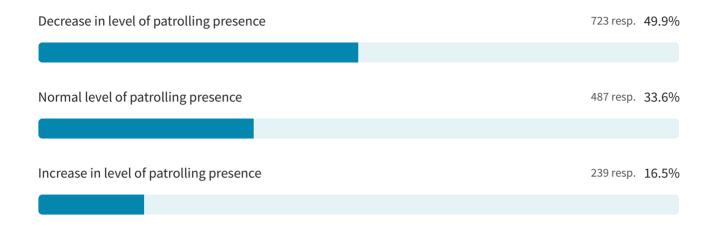
Informed the victim support police that called me, that it was not handled correctly

Called spoke to	various	officers
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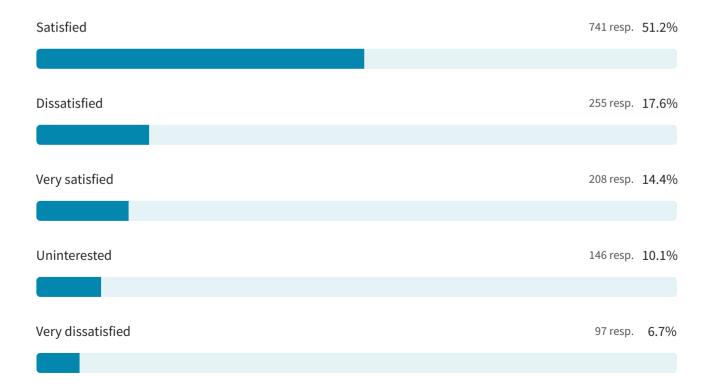
They knew I was extremely unhappy they did not bother.
There is no independent police complain agency, so what would be the point. It would only benefit the policeman by getting a transfer to Environment Department
I was satisfied
In the process of writing
Speak to victim support where necessary and keep calling the station, though still awaiting resolution!
Emailed police contact ssking for updates
I educated the officer re the relevant legislation
What for ?

Have you noticed any of the following:

1449 out of 1475 answered

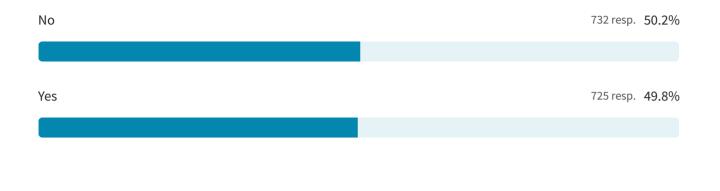


How satisfied are you with the services provided by the police?

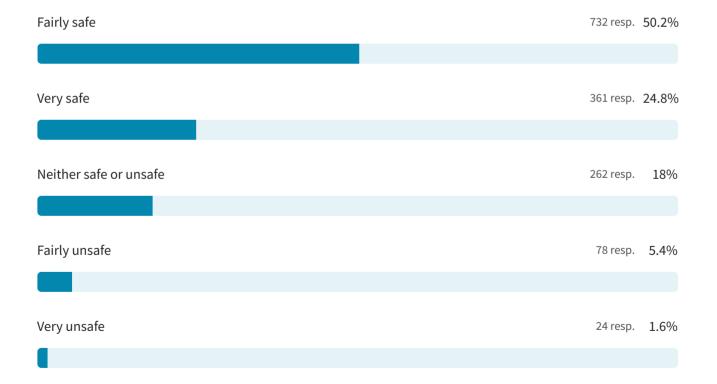


Are you aware that the RGP offers an online reporting facility through www.police.gi

1457 out of 1475 answered



Do you feel safe in Gibraltar at night?



The priorities for this year are contained in the Policing Plan, which can be found online at www.gpa.gi, and they take into account the results of the consultation carried out last year. They are set out below:

- A safer Gibraltar
- Working for our community
- Safeguarding our vulnerable
- Reducing the harm caused by drugs
- Reducing financial and acquisitive crime
- Transforming and improving our service

How satisfied are you with these priorities?

