

GIBRALTAR POLICE AUTHORITY

(The Community in Policing)



Community Consultation Survey Report

2018 - 2019

February 2019

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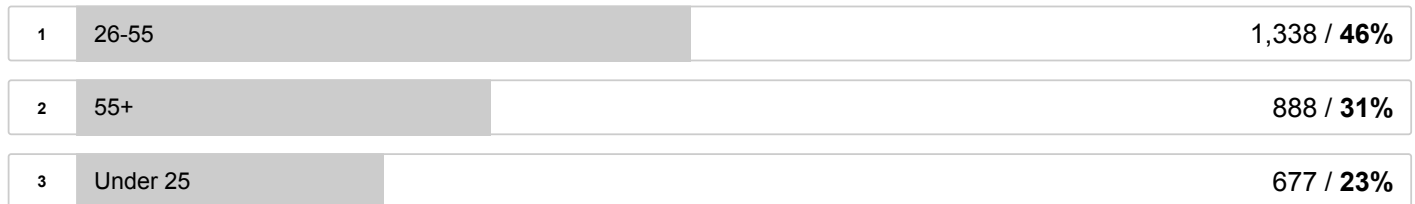
What is your gender?

2900 out of 2950 people answered this question



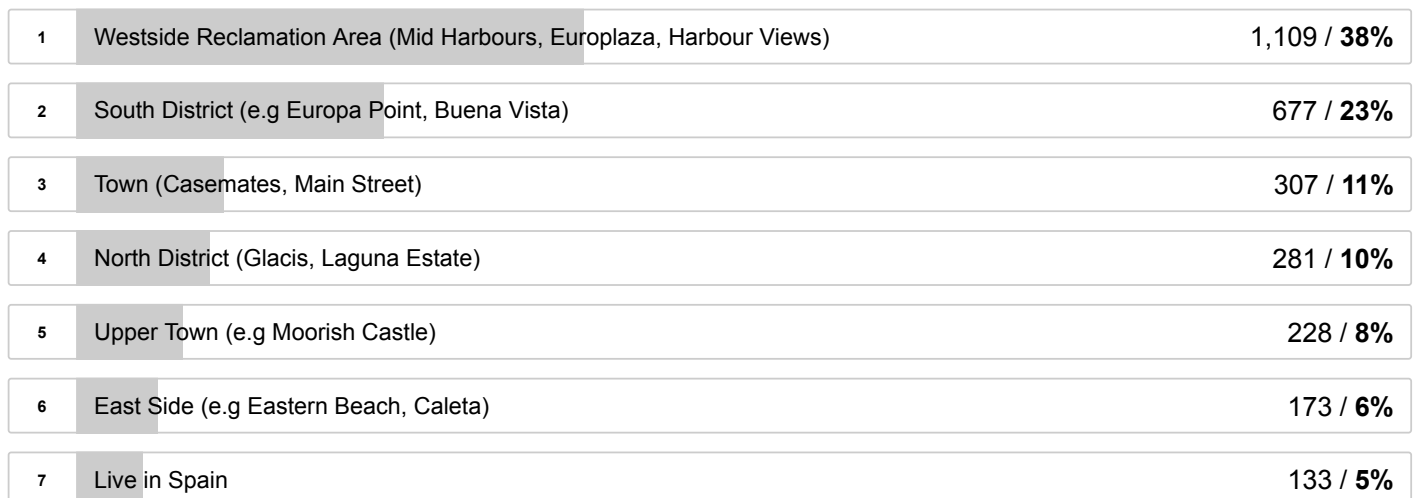
Please choose the age group that is relevant to you

2903 out of 2950 people answered this question



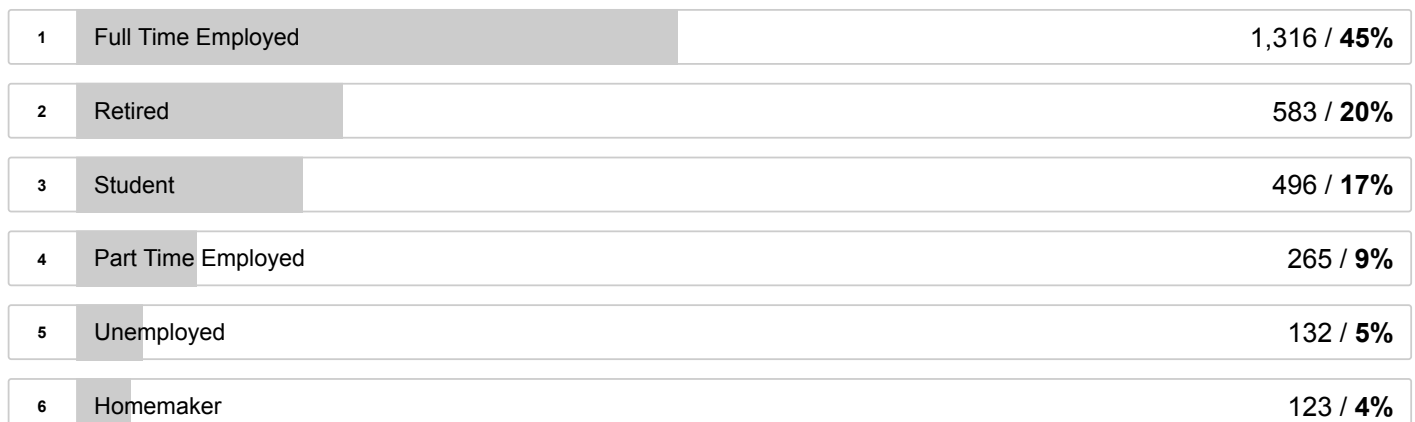
Where do you live?

2908 out of 2950 people answered this question



Please choose your employment status below

2915 out of 2950 people answered this question



Have you had any contact with the RGP in the last 12 months?

2911 out of 2950 people answered this question



Did you feel that you were treated with respect?

933 out of 2950 people answered this question



Are you satisfied with the way the RGP handled your concerns?

933 out of 2950 people answered this question



Have you been the victim of a crime in the last 12 months?

2912 out of 2950 people answered this question



Did the RGP handle your case in quick and efficient manner?

204 out of 2950 people answered this question



Have you been interviewed or given a statement as a witness to a crime?

2907 out of 2950 people answered this question



Were you treated with respect?

399 out of 2950 people answered this question



Did you feel you were asked relevant/appropriate questions

400 out of 2950 people answered this question



In the last 12 months, do you feel that there is a substantial RGP patrolling presence in Gibraltar.

2915 out of 2950 people answered this question



Did you know that you can lodge a complaint with the Police Complaints Board?

2910 out of 2950 people answered this question



How satisfied are you with the enforcement of traffic laws in Gibraltar?

2898 out of 2950 people answered this question

Average: 5.38



Not Satisfied

Satisfied

Very Satisfied



10		235 / 8%
0		170 / 6%
2		169 / 6%
1		115 / 4%
9		37 / 1%

Anti-social behaviour

2911 out of 2950 people answered this question

1	Yes - It's a problem	1,594 / 55%
2	A big problem	474 / 16%
3	Not a problem	460 / 16%
4	I don't know	383 / 13%

Burglaries

2911 out of 2950 people answered this question

1	Yes - It's a problem	1,396 / 48%
2	I don't know	639 / 22%
3	Not a problem	598 / 21%
4	It's a big problem	278 / 10%

Careless & indiscriminate driving

2914 out of 2950 people answered this question

1	Yes - It's a problem	1,355 / 46%
2	It's a big problem	1,203 / 41%
3	Not a problem	214 / 7%
4	I don't know	142 / 5%

Child Abuse

2911 out of 2950 people answered this question

1	I don't know	1,163 / 40%
2	Yes - It's a problem	1,081 / 37%
3	A big problem	403 / 14%
4	Not a problem	264 / 9%

Domestic Violence

2910 out of 2950 people answered this question

1	Yes - It's a problem	1,230 / 42%
2	I don't know	1,055 / 36%
3	A big problem	447 / 15%
4	Not a problem	178 / 6%

Environmental offences

2912 out of 2950 people answered this question

1	Yes - It's a problem	1,433 / 49%
2	It's a big problem	996 / 34%
3	I don't know	245 / 8%
4	Not a problem	238 / 8%

Physical attack

2903 out of 2950 people answered this question

1	Yes - It's a problem	1,111 / 38%
2	I don't know	918 / 32%
3	Not a problem	593 / 20%
4	A big problem	281 / 10%

Supply & misuse of drugs

2912 out of 2950 people answered this question

1	It's a big problem	1,439 / 49%
2	Yes - It's a problem	985 / 34%

3	I don't know	351 / 12%
4	Not a problem	137 / 5%

Theft from/of motor vehicles

2911 out of 2950 people answered this question

1	Yes - It's a problem	1,033 / 35%
2	I don't know	942 / 32%
3	Not a problem	659 / 23%
4	It's a big problem	277 / 10%

Under age drinking

2917 out of 2950 people answered this question

1	Yes - It's a problem	1,244 / 43%
2	It's a big problem	1,004 / 34%
3	I don't know	412 / 14%
4	It's not a problem	257 / 9%

Vandalism

2902 out of 2950 people answered this question

1	Yes - It's a problem	1,307 / 45%
2	I don't know	605 / 21%
3	It's a big problem	530 / 18%
4	It's not a problem	460 / 16%

Please select your top concerns from the list below

6658 out of 2950 people answered this question

1	Careless & indiscriminate driving	1,828 / 27%
2	Supply & misuse of drugs	1,827 / 27%
3	Anti-social behaviour	1,275 / 19%
4	Child Abuse	1,260 / 19%

5	Under age drinking	1,249 / 19%
6	Domestic Violence	1,036 / 16%
7	Environmental offences	1,019 / 15%
8	Vandalism	691 / 10%
9	Physical attack	650 / 10%
10	Burglaries	631 / 9%
11	Theft from/of motor vehicles	436 / 7%

On a scale from 0-10 what is your confidence in the RGP?

2862 out of 2950 people answered this question

Average: 6.80



Not at all

A lot

8		596 / 21%
7		500 / 17%
10		380 / 13%
6		360 / 13%
5		315 / 11%
9		245 / 9%
4		151 / 5%
3		123 / 4%
2		64 / 2%
0		63 / 2%
1		16 / 1%

On a scale from 0-10 how would you rate the RGP's relationship with the public?

2898 out of 2950 people answered this question

Average: 6.75





The Priorities for this year can be found in the Policing Plan, which can be found online at www.gpa.gi, and take into account the results of the consultation carried out last year. They are set out below:

- Protecting our national security.
- Tackling crime proactively and effectively;
- Safe community and safe roads;
- Professional service delivery;
- Effective communication

Are you satisfied with these priorities?

2873 out of 2950 people answered this question



Breakdown of Approval Ratings by Categories

	Replies	Traffic Enforcement	Confidence	Public Relations	Priorities	Level of Patrols	PCB	
<u>Gender</u>	Male	1,194	53.43%	66.96%	66.87%	84.93%	48.22%	75.25%
	Female	1,488	59.16%	69.91%	69.07%	90.92%	52.68%	69.40%
	Undisclosed	51	75.20%	65.83%	66.15%	68.00%	38.46%	56.52%
<u>Age</u>	Under 25	661	64.28%	69.40%	69.67%	92.64%	75.44%	56.46%
	26-55	1,240	58.55%	68.16%	67.48%	86.05%	48.95%	73.33%
	56 +	785	53.69%	68.32%	67.61%	87.30%	32.34%	82.16%
	Undisclosed	47	62.00%	74.55%	69.57%	90.91%	34.78%	54.55%
<u>Areas</u>	East Side	152	59.01%	67.53%	66.91%	85.96%	50.58%	76.74%
	West Side	1,038	57.81%	69.12%	68.10%	88.53%	48.15%	73.39%
	North District	255	60.20%	66.36%	66.65%	89.13%	46.43%	67.86%
	South District	630	57.79%	67.37%	67.64%	87.88%	50.89%	77.37%
	Upper Town	209	55.74%	66.21%	66.10%	82.51%	52.23%	69.03%
	Town	281	58.01%	70.96%	70.23%	89.40%	50.82%	66.99%
	Spain	125	63.52%	73.59%	71.24%	90.23%	72.93%	54.14%
	Undisclosed	43	66.25%	71.67%	74.44%	88.89%	55.56%	50.00%
<u>Employment</u>	Full Time	1,216	58.20%	67.33%	66.68%	86.41%	48.48%	75.27%
	Part Time	248	60.69%	72.54%	71.98%	90.42%	52.83%	72.83%
	Homemaker	115	56.52%	71.93%	69.25%	89.34%	42.27%	75.41%
	Retired	507	51.46%	67.30%	67.30%	85.74%	29.93%	81.77%
	Student	486	64.81%	70.06%	70.82%	93.84%	77.37%	58.46%
	Unemployed	124	58.39%	68.56%	65.08%	86.26%	64.89%	61.36%
	Undisclosed	37	54.29%	68.57%	62.86%	77.78%	28.57%	57.14%
<u>Total Average</u>	2,733	53.80%	68.00%	67.50%	88.00%	51.00%	72.00%	

Breakdown of responses in respect of the various problem areas which were listed in the survey.

The responses have been broken down by Gender, Age, Residence and Employment.

The Top Concerns overall in the survey were:

1	Supply & Misuse of Drugs	2347	71%
2	Careless & Indiscriminate Driving	1939	59%
3	Under Age Drinking	1532	46%
4	Child Abuse	1437	43%
5	Anti Social Behaviour	1332	40%
6	Domestic Violence	1254	38%
7	Environmental Offences	1152	35%
8	Vandalism	838	25%
9	Physical Attack	793	24%
10	Burglaries	791	24%
11	Theft from / of Motor Vehicles	617	19%

Key: **A = Not a Problem** **B = A Big Problem** **C = Yes a Problem** **D = I Don't Know**

	Gender												Age															
	Male				Female				Undisclosed				Under 25				26-55				56+				Undisclosed			
	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D
Supply & Misuse of Drugs	99	622	436	167	37	805	540	180	1	12	9	4	41	328	223	81	72	667	443	152	23	436	312	111	1	8	7	7
Under Age Drinking	0	401	541	384	0	592	694	280	0	11	9	5	0	303	235	137	0	411	595	330	0	283	404	196	0	7	10	6
Careless or Indiscriminate Driving	127	542	589	66	86	650	753	76	1	11	13	0	50	228	341	55	109	549	621	58	53	421	382	26	2	5	11	3
Vandalism	0	234	572	513	0	290	720	549	0	6	15	3	0	79	297	295	0	227	591	512	0	219	414	246	0	5	5	12
Burglaries	324	118	599	283	269	152	787	354	5	8	10	2	215	48	229	180	256	139	666	277	122	89	491	177	5	2	10	5
Theft from / or Motor Vehicles	398	98	416	409	257	175	607	526	4	4	10	7	159	80	231	202	315	129	459	432	180	66	338	297	5	2	5	11
Environmental Offences	133	451	627	112	104	534	794	132	1	11	12	1	50	258	301	65	124	419	680	113	62	314	440	64	2	5	12	3
Physical Attack	339	122	506	352	248	155	597	559	6	4	8	7	98	95	277	202	292	124	507	412	200	58	320	295	3	4	7	9
Domestic Violence	128	164	506	524	49	277	711	526	1	6	13	5	32	141	263	238	78	206	588	463	67	96	373	343	1	4	6	11
Child Abuse	175	145	422	579	87	255	645	578	2	3	14	6	49	124	227	276	123	190	532	491	91	86	314	386	1	3	8	10
Anti-Social Behaviour	270	216	691	148	189	248	891	233	1	10	12	2	144	41	350	138	197	255	735	148	116	175	497	93	3	3	12	4

	Residence																															
	East Side				West Side				North District				South District				Upper Town				Town				Spain				Undisclosed			
	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D
Supply & Misuse of Drugs	10	76	58	29	38	589	365	110	10	144	96	30	30	329	234	82	14	109	81	23	22	144	100	39	13	41	47	32	0	7	4	6
Under Age Drinking	0	49	79	45	0	433	457	217	0	108	114	56	0	221	303	153	0	77	98	53	0	83	140	83	0	27	48	57	0	6	5	5
Careless or Indiscriminate Driving	10	85	69	8	72	454	524	54	13	115	132	19	53	300	297	27	17	87	113	11	28	111	152	14	21	47	55	9	0	4	13	0
Vandalism	0	19	72	80	0	224	510	367	0	77	121	79	0	108	318	246	0	43	107	77	0	37	131	137	0	17	42	74	0	5	6	5
Burglaries	41	13	75	43	223	109	565	207	35	39	149	58	141	52	327	153	43	30	114	40	76	26	129	75	35	8	31	59	4	1	6	4
Theft from / or Motor Vehicles	44	10	51	67	228	125	424	327	49	31	129	72	161	51	235	226	42	29	79	78	100	18	83	104	32	10	29	61	3	3	3	7
Environmental Offences	14	59	79	21	72	402	551	75	19	96	136	30	56	228	344	47	12	79	118	19	33	99	146	29	31	29	52	21	1	5	6	3
Physical Attack	38	13	56	64	201	110	441	348	44	47	115	73	149	48	256	217	43	29	90	66	76	18	115	97	40	12	34	47	2	4	4	6
Domestic Violence	10	16	77	69	58	175	488	384	13	63	115	89	46	85	297	243	12	51	98	67	24	35	124	122	15	19	28	71	0	3	3	10
Child Abuse	18	18	65	71	92	157	428	427	17	60	108	96	61	66	271	274	12	53	77	86	39	29	117	120	25	18	14	76	0	2	1	13
Anti-Social Behaviour	26	23	93	29	149	197	634	126	29	53	160	38	101	95	384	90	40	51	105	32	71	44	159	33	42	8	52	31	2	3	7	4

	Employment																											
	Full Time				Part Time				Homemaker				Retired				Student				Unemployed				Undisclosed			
	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D	A	B	C	D
Supply & Misuse of Drugs	72	662	431	148	8	124	107	25	3	61	41	17	13	290	190	85	27	245	161	59	14	51	51	16	0	6	4	1
Under Age Drinking	0	409	585	320	0	84	123	58	0	38	57	28	0	192	260	127	0	230	163	101	0	46	53	33	0	3	5	2
Careless or Indiscriminate Driving	105	543	606	60	17	107	133	8	6	58	51	6	31	279	253	16	39	166	242	46	15	46	65	6	1	4	5	0
Vandalism	0	209	580	522	0	54	119	91	0	26	58	38	0	152	270	151	0	56	227	208	0	27	50	53	0	6	3	2
Burglaries	264	123	636	291	41	21	144	59	20	15	61	27	76	65	330	105	167	35	164	125	27	17	57	31	3	2	4	1
Theft from / or Motor Vehicles	329	117	438	429	46	24	113	82	25	10	41	47	107	49	216	204	124	63	168	136	25	12	53	42	3	2	4	2
Environmental Offences	127	426	653	109	18	84	142	20	9	46	54	14	33	206	294	42	35	185	226	47	16	45	59	12	0	4	5	1
Physical Attack	292	120	519	381	46	28	84	106	22	11	40	50	128	36	212	194	78	64	208	143	25	19	46	41	2	3	2	3
Domestic Violence	86	202	567	457	9	41	127	88	6	25	40	51	40	53	249	233	24	93	200	176	13	29	45	45	0	4	2	5
Child Abuse	129	177	518	490	15	41	106	100	7	28	41	47	57	44	209	264	37	85	167	206	18	25	39	50	1	3	1	6
Anti-Social Behaviour	212	230	730	143	29	43	160	32	12	23	67	21	67	133	316	60	114	27	249	103	23	15	68	23	3	3	4	1