

**GPA Public Survey 2012-2013 Results
For consideration in 2013-2014 Policing Plan**

Online or Manual Form												
	Manual				Online				Total			
	2012		2011		2012		2011		2012		2011	
Under 25s	238	26%	301	30%	15	2%	26	3%	253	28%	327	32%
25-55	270	29%	298	29%	90	10%	164	16%	360	39%	462	45%
55+	256	28%	183	18%	26	3%	28	3%	282	31%	211	21%
Unanswered	23	3%	19	2%		0%		0%	23	3%	19	2%
Total	787	86%	801	79%	131	14%	218	21%	918		1019	

Demographics - Age/Gender																																
	Male								Female								Unanswered				Total											
	2012		2011		2010		2009		2012		2011		2010		2009		2012		2011		2010		2009		2012		2011		2010		2009	
Under 25s	146	16%	145	14%	194	20%	125	12%	107	12%	181	18%	56	6%	92	9%			1		0		1		253	28%	327	32%	250	26%	218	21%
25-55	180	20%	236	23%	213	22%	228	22%	178	19%	225	22%	126	13%	200	19%	2		1		1		1		360	39%	462	45%	340	35%	429	41%
55+	198	22%	149	15%	241	25%	282	27%	82	9%	62	6%	111	11%	98	9%	2		0		6		4		282	31%	211	21%	358	37%	384	37%
Unanswered	13	1%	8	1%	10	1%	7	1%	9	1%	10	1%	2	0%	0	0%	1		1		6		7		23	3%	19	2%	18	2%	14	1%
Total	537	58%	538	53%	658	68%	642	61%	376	41%	478	47%	295	31%	390	37%	5		3		13		13		918		1019		966		1045	

Demographics - Profession/Gender																
	Male				Female				Unanswered			Total				
	2012		2011		2012		2011		2012		2011	2012		2011		
Full time Employed	223	24%	294	29%	173	19%	224	22%	2		2		398	43%	520	51%
Part time Employed	14	2%	10	1%	45	5%	41	4%			1		59	6%	52	5%
Retired	166	18%	101	10%	46	5%	37	4%	2				214	23%	138	14%
Student	122	13%	120	12%	86	9%	137	13%					208	23%	257	25%
Homemaker	2	0%	3	0%	22	2%	28	3%	1				25	3%	31	3%
Unemployed	9	1%	7	1%	2	0%	7	1%					11	1%	14	1%
Unanswered	1	0%	3	0%	2	0%	4	0%					3	0%	7	1%
Total	537	58%	538	53%		0%	478	47%			3		918		1019	

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Demographics - Age/Living Area															
	Under 25s			25-55			55+			Unanswered			Total		
	2012	2011	2010	2012	2011	2010	2012	2011	2010	2012	2011	2010	2012	2011	2010
East Side	11	11	14	7	16	11	8	7	18	3	0	0	29	34	43
North District	21	21	11	32	44	32	34	24	41	4	0	3	91	89	87
South District	47	93	62	103	120	92	92	70	96	2	5	2	244	288	252
Town	36	36	35	46	62	63	55	40	73	4	3	1	141	141	172
Upper Town	30	30	34	28	36	22	19	15	27		1	1	77	82	84
Westside/Varyl Begg/Reclamation	94	122	89	131	172	114	64	54	93	8	10	5	297	358	301
Non-resident worker				10			3						13		
Unanswered	14	14	5	3	12	6	7	1	10	2	0	6	26	27	27
Total	253	327	250	360	462	340	282	211	358	23	19	18	918	1019	966

Percentage of respondents who disagreed with priority in 2012-2013 annual plan				
	Under 25s	25-55	55+	Total
To reduce levels of overall crime	6%	6%	4%	5%
Focus on drug traffickers and dealers	15%	8%	6%	9%
Develop neighbourhood policing	17%	13%	6%	12%
Execute Gibraltar's plans for the security of its territory	11%	12%	8%	10%
Improve road safety and traffic fluidity	15%	10%	9%	11%
Use resources more effectively	9%	9%	5%	7%

Percentage of respondents who agreed with priority in 2012-2013 annual plan				
	Under 25s	25-55	55+	Total
To reduce levels of overall crime	79%	81%	82%	81%
Focus on drug traffickers and dealers	72%	77%	86%	79%
Develop neighbourhood policing	59%	75%	81%	72%
Execute Gibraltar's plans for the security of its territory	74%	73%	80%	75%
Improve road safety and traffic fluidity	75%	81%	84%	81%
Use resources more effectively	70%	77%	82%	77%

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Percentage of respondents who have been subject to																
	Under 25s				25-55				55+				Total			
	2012	2011	2010	2009	2012	2011	2010	2009	2012	2011	2010	2009	2012	2011	2010	2009
Physical or verbal abuse	15%	14%	24%	25%	10%	12%	16%	17%	8%	8%	11%	9%	11%	12%	16%	15%
Burglary or theft	5%	8%	8%	9%	6%	6%	12%	9%	5%	5%	7%	5%	5%	6%	9%	8%
Antisocial behaviour	16%	13%	20%	17%	23%	22%	30%	26%	17%	20%	20%	23%	19%	19%	23%	23%

Percentage of Victims who reported				
2012		2011		2010
Reported	Satisfied?	Reported	Satisfied?	
37%	56%	43%	29%	47%
76%	49%	66%	40%	71%
40%	39%	41%	26%	47%

Percentage of respondents who have been a witness to																
	Under 25s				25-55				55+				Total			
	2012	2011	2010	2009	2012	2011	2010	2009	2012	2011	2010	2009	2012	2011	2010	2009
Physical or verbal abuse	25%	30%	39%	45%	19%	19%	25%	18%	8%	8%	9%	9%	17%	20%	22%	20%
Burglary or theft	8%	11%	15%	15%	2%	3%	6%	4%	2%	1%	4%	4%	3%	5%	7%	6%
Antisocial behaviour	27%	32%	41%	41%	30%	33%	35%	33%	21%	19%	22%	24%	26%	30%	31%	31%

Percentage of Witnesses who reported				
2012		2011		2010
Reported	Satisfied?	Reported	Satisfied?	
30%	51%	27%	50%	32%
44%	29%	30%	63%	41%
31%	48%	25%	49%	31%

Concerns												
	A big problem				A problem				Not a problem			
	2012	2011	2010	2009	2012	2011	2010	2009	2012	2011	2010	2009
Supply & misuse of drugs	48%	47%	49%	58%	36%	37%	37%	30%	5%	8%	9%	6%
Under-age drinking	43%	46%	46%	55%	38%	37%	37%	33%	10%	11%	12%	7%
Careless and indiscriminate driving	38%	37%	45%	53%	44%	45%	37%	33%	9%	12%	13%	10%
Vandalism	21%	21%	25%	35%	50%	53%	51%	46%	14%	19%	19%	14%
Burglaries	15%	14%	16%	15%	47%	53%	53%	49%	14%	25%	24%	29%
Theft of/from motor vehicles	12%	14%	13%	15%	38%	43%	44%	41%	18%	34%	36%	37%
Environmental offences	18%	22%	24%	32%	42%	45%	44%	38%	14%	25%	25%	24%
Physical attack	10%	11%	16%	12%	37%	45%	44%	39%	23%	36%	33%	42%
Domestic Violence	13%	12%	16%	12%	34%	46%	46%	43%	12%	31%	30%	36%
Child Abuse	14%	13%	22%	11%	25%	42%	39%	31%	12%	34%	31%	48%
Anti-social behaviour	30%	36%	42%	51%	44%	44%	43%	36%	7%	12%	11%	9%

	Biggest Concern			Lowest Concern		
	2012	2011	2010	2012	2011	2010
a	46%	45%	39%	7%	7%	12%
b	12%	11%	12%	17%	18%	16%
c	13%	12%	15%	15%	16%	17%
d	3%	2%	3%	6%	5%	7%
e	3%	2%	3%	7%	5%	5%
f	1%	2%	1%	2%	2%	1%
g	2%	2%	2%	5%	5%	6%
h	2%	2%	2%	2%	4%	5%
i	2%	2%	1%	3%	2%	4%
j	3%	3%	10%	8%	7%	7%
k	5%	6%	11%	16%	18%	19%

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Specific questions								
	YES				No			
	2012	2011	2010	2009	2012	2011	2010	2009
Are you satisfied with the overall services of the Police	61%	64%	53%	57%	23%	29%	42%	36%
Do you believe the services offered by the Police have improved in the last 12 months	46%	52%	43%	51%	20%	38%	47%	40%
Are you satisfied with the way the Police enforce the traffic laws on our roads	46%	43%	33%	34%	41%	50%	61%	58%
Do you have confidence in the Police	60%	60%	53%	57%	22%	31%	40%	35%

Specific questions								
	YES				No			
	2012	2011	2010	2009	2012	2011	2010	2009
Do you believe the public has confidence in the Police	46%	34%	34%	37%	23%	26%	32%	31%
Do you believe the public confidence in the Police has improved in the last 12 months	34%	29%	24%	30%	18%	25%	34%	28%
Do you believe the Police have a good relationship with the public	56%	48%	46%	49%	16%	24%	29%	25%
Do you believe the relationship the Police has with the public has improved in the last 12 months	36%	29%	27%	31%	15%	22%	29%	26%

It should be borne in mind that the answers to the questions in the second table on this page is an assumption on the part of respondents as to how they perceive the view of the general public, whereas the replies shown in the first table is their own personal assessment.