

ANNUAL REPORT

OF THE

GIBRALTAR POLICE AUTHORITY

2010 – 2011



The Community in Policing

ANNUAL REPORT FOR THE PERIOD 1 April 2010 TO 31 March 2011

Pursuant to Section 10 of the Police Act 2006, the Authority is required to produce an Annual Report setting out the extent to which the Annual Policing Plan for the year ended on the previous 31 March had been fulfilled.

The Royal Gibraltar Police were held to account by the Authority for the delivery of the Policing Plan, 2010-2011 and they were asked to provide the Authority with their assessment of how they had performed when measured against the Policing Plan.

The Policing Plan it must be recalled had been prepared with due regard to and as far as practicable and proper accommodating the priorities of the Governor in those aspects of policing for which he is responsible and the priorities of the Government in relation to policing as indicated to the Authority by the Chief Minister. The Commissioner of Police was also consulted by the Authority when preparing the Policing Plan. The Minister for Public Finance informed the Authority of the financial and human resources that the RGP would be given for the year in question so that the Policing Plan would be based on and reflect that quantity of resources.

The Policing Plan also took account of the 1,000 plus responses received from the general public to the questionnaire sent out by the Authority.

PARTICULAR MATTERS OF NOTE IN THE YEAR UNDER REVIEW

The GPA recognises the particular contribution which the RGP has made to tackling a wide range of incidents in Gibraltar during the year under review. Particular events of note have included:

- An attempted robbery of a shop on Main Street by a man brandishing a firearm. An evacuation and cordoning-off of the immediate area involved all available RGP officers; the Commissioner personally led the hostage negotiation team and the situation was resolved without injury;
- Responses to particularly vicious attacks resulting in charges of attempted murder: in July, a stabbing of a local woman in her home and in November of a man, holding a prominent position, in the City area. Both attacks involved knives.

- A particularly serious motor accident involving a vehicle where the driver lost control and this necessitated a full scale rescue operation with City Fire Brigade officers needing to retrieve the driver.
- Response to a particularly serious fire in October in the Upper Town. Two vehicles were alight and there was a risk that the flames could affect nearby residences. As a result, a number of people were evacuated for their own safety and the area sealed to facilitate the City Fire Brigade's response. The fire was safely extinguished without any injuries having been incurred.

The RGP continued to support interaction with the community, which it correctly perceived as central to its work. Two particularly important events during the year under review illustrate that commitment:

- **Mini Olympiad 2010:** in October, the Royal Gibraltar Police in partnership with the Ministry of Youth and Community Affairs and the Sports Authority, organised a Mini Olympiad for over one thousand children. Almost all the local sporting associations participated in providing a great day at the Bayside Sports Complex. The theme for the Mini Olympiad was, 'Live Life, Love Sport', under the umbrella of Drug Awareness and the dangers arising from the abuse of alcohol and tobacco. Throughout the day the children were involved in numerous activities organised by volunteers from Sporting Associations and the RGP.
- **Drugs Awareness Football Tournament:** a further edition of the drug awareness football tournament was held at the Tercentenary Hall during the Christmas break and once again proved to be a great success with a number of teams participating and the final being hotly contested. This is an increasingly popular tournament, which is primarily designed to disseminate the message of ***yes to sport, no to drugs***.

THE RGP ASSESSMENT OF ITS PERFORMANCE

The assessment of the RGP is reproduced in full, as an appendix to this Annual Report. It sets out, in detail, the performance of the RGP in relation to the four Priorities set out in the Policing Plan.

The Assessment is followed by statistics for the year under review, which illustrate graphically the work done by the RGP in policing Gibraltar.

The RGP document and the statistics require certain comments, and they are set out below.

TARGETS MET

Most of the targets set in the Policing Plan were met by the RGP. The headline figure that the Authority wishes to emphasise is that the overall detection rate for the year went up by 8% from 63% in 2009-2010 to 71% in the year under review. This is a very high figure indeed, and the RGP deserves unreserved praise for having achieved it. The figure is all the more significant because the total number of crimes detected rose from 2927 in the previous year to 3731 in the year under review.

The Authority notes that the increase in crimes detected was a direct result of added resources being deployed by the RGP to front-line policing. This is what the public said they wanted, as set out in the surveys conducted by the Authority, and this is what the RGP delivered.

Furthermore, when the figures for Serious Crimes recorded and detected are examined, it will be seen that the number of such crimes did not increase, despite the overall rise in the total number of crimes detected. The number of Serious Crimes stood at 1483, compared with 1486 the previous year. In particular, the Authority noted that the detection rate for Serious Crimes rose from 75% to 78% for the year under review.

These results confirm, if indeed confirmation were required, that the RGP ensures through its policing that Gibraltar is a safe place in which to live and work, something that the Inspection of the Force by HM Inspectorate of Constabulary of the UK highlighted in their report on the RGP.

The areas of policing that most concern the public, as set out in the responses to the public consultation exercises conducted by the Authority, are traffic and road safety issues and antisocial behaviour. In both these areas, the RGP substantially met the targets set.

The RGP therefore policed Gibraltar in a way that generated results that the public wanted.

Although not such a high priority for the public, but indeed the top priority for the RGP, the targets set under the Security and Public Safety Priority were all met by the RGP. The RGP explained to the Authority that this Priority area had to be top of the priority list for the Force as Gibraltar's well-being depends on Gibraltar continuing to be a secure and safe place.

One particular statistic contained in the RGP report is worth highlighting. During the year under review there were over 36,000 recorded interactions between RGP officers and members of the general public. This is an average of almost 100 interactions a day, and shows how closely the RGP polices the community. In the same period, there were

only seven complaints against police officers from members of the public sustained by the independent Police Complaints Board.

The RGP assessment clearly indicates how the RGP has successfully dedicated increased resources to front-line policing, including High Visibility Patrols, and has continued to develop intelligence-led operations. The effect of this increased policing has inevitably meant that more crimes are detected in areas such as drug trafficking and drug dealing, and this is precisely what the public expected and wanted. The fact that more offences were detected is not necessarily an indication that the crime rate has gone up: it may mean this, but it also certainly means that persons engaged in illicit activity in the past and who got away with it are finding it harder to evade the RGP and they are getting caught.

The Authority is content that the increased front-line policing is bearing positive fruits. The policing of areas of potential conflict in the evenings, the targeting of persons who have carried out a number of burglaries, a police presence which has resulted in a significant reduction in cases of vandalism and serious damage, all testify to the positive impacts of the RGP in their policing strategies for the year. The Authority also noted that considerable resources were targeted by the RGP to address road safety issues. This is what the public wanted. As an example, there was a 45% increase in the number of persons reported for driving at an excessive speed. On the other hand, evidence that enforcement of the law generates results can be seen in the significant drop in the number of persons reported for not wearing a seatbelt, from 1,834 in the previous year to 1,421 in the year under review. Targeting of offences results in positive impacts. The Authority will now monitor areas of improvement to ascertain whether they are sustained.

TARGETS NOT MET

In the light of the comments above, it is surprising that the trust and confidence in the RGP of the general public, as reflected by the public survey conducted by the Authority, reflected a decline in confidence ratings. The targets to increase the proportion of the public who say that they have confidence in the Police; that the RGP enjoy a good relationship with the public and that they are satisfied with the overall services of the RGP were not met.

Nevertheless, the results of the public questionnaire prepared by the Authority showed that there was a larger proportion of respondents who believed that drug problems, under-age drinking, anti-social behaviour and vandalism were now less serious issues than was the case in the previous policing year, 2009-2010.

The Authority noted that only one of the seven targets set in respect of training had not been fully met during the year under review, and that in the case in question it is "work

in progress". The Authority notes with satisfaction that the RGP consider training to be an area of particular importance, and that significant training was delivered during the year under review.

The RGP also identified that certain targets could not be measured, such as the target to reduce the incidence of drugs-related offences. There may have been a misreading of what the target was aiming to achieve, leading to the conclusion that it was immeasurable, when indeed the RGP employed appropriate strategies to deliver precisely what the target sought. The Authority had set a target for the RGP to put in place appropriate strategies to deter persons from, in this case, committing serious drugs related offences. Strategies which the RGP developed included intelligence-led policing in this area, a greater police presence, and High-Visibility Patrols. The fact that there was an increase in the number of cases detected by the RGP in itself acts as a deterrent as it reflects an increased chance of a drug trafficker or drug dealer getting caught and will encourage such persons to stop their illegal activity.

One area where the RGP did not meet its target was in reducing the incidence of violence related crimes. Despite all the appropriate strategies being in place, there were 187 serious offences in this area, as opposed to 147 the previous year. This is an area that concerns the RGP and the Authority shares this view. The Authority will therefore look to the RGP to determine how best the rise in this sort of serious offence can best be contained and reduced.

FUTURE POLICING PLANS

In holding the RGP Commissioner to account, as the Authority is required to do under the Police Act 2006, and in the light of the experience gained by the Authority since its creation in 2007 and the feedback received from the RGP, there will now be a period of reflection and discussion between the Authority and the RGP to determine what positive improvements can be introduced by the Authority into future policing plans.

ATTACHMENT TO THE ANNUAL REPORT OF
THE GIBRALTAR POLICE AUTHORITY
FOR THE PERIOD 1 April 2010 – 31 March 2011

Assessment of the Royal
Gibraltar Police of its
performance against the
Annual Policing Plan,
2010 – 2011



**THE
ROYAL GIBRALTAR POLICE**

**ANNUAL REPORT
2010-2011**



THE FOUR SPECIFIC PRIORITIES OF THE POLICING PLAN

PRIORITY ONE: TACKLING CRIME

POLICING PLAN 2010-2011

Aim:

- *To reduce crime.*

Objectives:

- ❖ To reduce the volume of crime and increase the proportion of crimes where the offence is brought to justice, especially for:
 - Supply and misuse of drugs.
 - Violence.
 - Vandalism and Burglaries.
- ❖ To have in place strategies to deal with serious crime.

VOLUME OF CRIME:

Measures and Targets:

- To reduce the volume of crime. **TARGET MET.**
- To increase the proportion of crimes where the offence is brought to justice. **TARGET MET.**

Performance by RGP:

The overall crime figure rose from **4,647** cases recorded the previous year to **5256** in the year under review, an increase of **609** cases. This is an increase of **13%** over the previous year's figures. However, the increase recorded is as a direct result of proactive policing and targeting of Drug, Tobacco and Angling Offences and Music from Cars. The increased enforcement in these areas of public concern resulted in an extra **624** RGP generated cases which, if not taken into account, would mean that the volume of crime would have indeed been reduced, albeit by **0.3%**.



The proportion of crimes where the offence is brought to justice (the offence detection rate) has increased from **63%** in 2009-10 to **71%** during the year under review.

ANTI-DRUG ENFORCEMENT:

Measures and Targets:

- To reduce the incidence of drugs related offences. **TARGET UNMEASURABLE.**
- To develop an intelligence-led approach and to increase operations specifically aimed at drug traffickers and dealers. **TARGET MET.**
- To continue to support the Government's anti-drugs strategy. **TARGET MET.**
- To continue to deliver presentations on the misuse of drugs to pupils in the Middle Schools, Comprehensive Schools and the College of Further Education in partnership with the Department of Education and the Anti-Drugs Co-ordinator. **TARGET MET.**
- To plan and execute with other interested agencies a 'Gibraltar Drugs Awareness Day'. **TARGET MET UNDER THE MINI OLYMPIAD AND 5-A-SIDE FOOTBALL TOURNAMENT BANNER.**
- To hold as in 2009 a mini-Olympiad for young people with the theme 'Yes to Sports No to Drugs'. **TARGET MET.**

Performance by RGP:

Most, if not all the drug related offences recorded by the RGP are as a direct result of specific targeting of this type of crime and are self generated by the RGP itself. Over the past year, increased RGP enforcement activity has resulted in a rise in the number of cases of drugs related offences from **763** in 2009-2010 to **818** last year.

The only way that incidence of drug related offences can be reduced is by not proactively enforcing this type of crime and the figures recorded by the RGP will then drop. However, this will **not** mean that there will be no drug related offences committed, just that the RGP would not be detecting and recording the figures.

The RGP had adopted the practices and provisions of the National Intelligence Model of Policing and has been conducting an intelligence-led approach to crime investigation and enforcement, more so when dealing with Drugs related Offences in general and Drug Trafficking and Supply in particular since 1998.



Throughout the year under review the RGP conducted a total of **118** intelligence-led operations aimed at drug traffickers and dealers (up from **93** in 2009-2010). This is evidenced by the increase in the number of cases of Possession of Drugs with Intent to Supply (which rose from **35** to **51**) and the increase in the number of cases of Supplying/Offering/Importing Drugs (which rose from **18** to **19**) over the past year.

The RGP has wholeheartedly supported the Government of Gibraltar Anti-Drugs Strategy and has been part of the Gibraltar Government's Drug Advisory Council since this was initiated in 2001. The RGP will continue to play a full role within the Council and will continue to support the Anti-Drugs Strategy and maintain close liaison with the Anti-Drugs Co-ordinator on all enforcement and preventative initiatives.

In addition to this, over the past year, the RGP has worked closely with the Department of Education and Training, as well as the Government's Anti-Drugs Co-ordinator, with RGP officers delivering a total of **8** presentations specifically on the dangers of Drug Misuse to pupils in Middle Schools, Comprehensive and the College of Further Education.

As part of the Drugs Awareness Campaign, and in partnership with other interested agencies, the RGP co-ordinated community Drug Awareness initiatives, such as the Mini-Olympiad, held on the 2nd October 2010, which was attended by over **1000** children, supported by their families, at the Victoria Stadium Sports Complex, and a 5-a-side football tournament, organised over the Christmas period and involving over **70** teenagers under the "**Yes to Sports, No to Drugs**" theme.

VIOLENCE:

Measures and Targets

- To reduce the incidence of violence related offences. **TARGET UNMEASURABLE.**
- To target and develop initiatives aimed at tackling crimes of violence. **TARGET MET.**

Performance by RGP:

Violence related offences can range from assaults through to more serious crimes such as Robbery, Aggravated Burglary and Arson. Although there has been an increase in serious offences against the person (from **147** in 2009 – 2010 to **187** over the year under review), the target set to reduce the incidence of violence related offences cannot be measured as it is unknown just how many potential violent offences have been successfully deterred by police presence or intervention.



The statistics will only reflect what has actually been reported to or witnessed by police and cannot provide information as to how many incidences have actually been prevented by RGP intervention or initiatives.

In relation to RGP initiatives aimed at tackling crimes of violence, **12** talks were delivered to Comprehensive Schools and the College of Further Education on bullying, and a further **3** talks specifically on cyber bullying.

Through an Intelligence Led approach, a number of areas, such as Casemates and Ocean Village were identified as potential conflict spots and, as a result, increased levels of high visibility patrols were instigated at these locations with a view to deterring incidences of violence or disorder – especially during Friday and Saturday nights.

In addition to this, the RGP implemented the PubWatch initiative, a project which entailed creating working partnerships with various licensed establishments to eradicate, through awareness and prevention, alcohol induced crime.

VANDALISM AND BURGLARIES:

Measures and Targets

- To reduce the incidence of burglaries **TARGET NOT MET** and vandalism related offences **TARGET MET**.
- To conduct crime prevention surveys and offer advice and raise awareness on how to deter criminals from targeting personal property and premises **TARGET MET**.
- To tackle serial burglars with intelligence-led policing **TARGET MET**.

Performance by RGP:

There has been an increase in the incidences of Burglaries reported over the past year (from **110** in 2009 – 2010 to **119**). This nominal increase is as a direct result of some thirteen burglaries, committed over the summer of 2010 by a group of foreign nationals who used opportunistic and sophisticated techniques to break into unoccupied residences and making good their escape out of Gibraltar before the victims even realised that they had indeed been burgled.

The RGP subsequently apprehended the criminal suspects and – although these were convicted of the offence for which they had (at the time) been caught – insufficient evidence other than their modus operandi could be produced to ensure convictions with respect to the other burglaries they had committed as the property stolen from these had already been transported out of jurisdiction.



The total number of vandalism related offences was reduced from **594** in 2009 – 2010 to **510** over the year in review. Significantly, reports of serious damage was reduced from **46** to **27** reports, resulting in a **48%** detection rate in 2010 – 2011 as opposed to a detection rate of **11%** in 2009 – 2010.

A total of **21** crime prevention surveys were carried out with daily advice offered to victims of crime, with **2** major campaigns carried out specifically offering advice to members of the public on how to reduce their possibilities of falling victim to crime.

A total of **12** operations were conducted specifically targeting serial burglars resulting in the arrest of **10** prolific burglars. Information on criminality is disseminated forcewide to operational officers on a weekly basis by Crime Management Unit staff as part of the RGP's Intelligence Led Policing approach.

SERIOUS CRIME:

Measures and Targets

- To counter with other agencies the importation of illegal drugs, the illegal traffic of people and money laundering operations, in accordance with standing procedures. **TARGET MET.**
- To tackle other serious crime in accordance with appropriate procedures **TARGET MET.**

Performance by RGP:

During the year under review, a total of **10** cases of importation of illegal drugs were detected by the RGP, working closely with partner law enforcement agencies.

During the past year, the RGP has also worked with law enforcement agencies of other countries, including the United Kingdom, United States of America and Spain to counter not only the importation of illegal drugs but also money laundering operations, of which there were **5** local cases reported. The RGP also afforded assistance to other countries' law enforcement agencies in response to International Letters of Request.

In relation to the illegal traffic of people, there have been no events of this nature reported locally within living memory. However, this is not to say that the illegal traffic of people is a legitimate concern within other jurisdictions. The RGP will always support and, where appropriate, assist law enforcement agencies of any jurisdiction in the investigation and successful conclusion of operations designed to eradicate this type of heinous crime.



The RGP has, since 1998, followed the concepts of the National Intelligence Model and Intelligence Led Policing. During the period under review, there were a total of **1483** serious crimes reported to the RGP, as compared to the figure of **1486** during 2009 – 2010.

Of significance, however, is the increase in the detection rate for serious crime from **75%** in 2009 – 2010 to **78%** in 2010 – 2011, illustrating the RGP's commitment to tackle serious crime in accordance with appropriate and established procedures.

PUBLICITY:

Measures and Targets

- To develop publicity strategy to effectively project police achievements in the tackling of crime **TARGET MET.**

Performance by RGP:

In consonance with the RGP Marketing Policy, the RGP issued a total of **96** press releases over the past year, each illustrating the Police achievement in tackling specific crimes. With a view to further enhancing the Marketing Policy, it was decided at Senior Management Team level that the most appropriate manner in which to effectively develop this further would be by the engagement of a dedicated and experienced civilian Media Officer.

This officer would then, in turn, create and develop a dedicated Media and Publicity Strategy for the RGP, based on accepted and established Marketing and Media processes.

This matter is currently under discussion with the Gibraltar Government.



PRIORITY TWO : CITIZEN FOCUSED POLICING

POLICING PLAN 2010-2011

Aim:

- *To improve the delivery of policing services and build trust and confidence within the community.*

Objectives:

- ❖ To improve the quality of service to our community.
- ❖ To increase trust and confidence in policing, especially among young persons.
- ❖ To increase visibility and contact with the community.
- ❖ To reduce anti-social behaviour, in particular alcohol and drugs related.
- ❖ To tackle under-age drinking.
- ❖ To respond to domestic violence and child abuse.
- ❖ To support the protection of our environment.

QUALITY OF SERVICE:

Measures and Targets

- To review internal training programmes and in particular:
 - Develop a five year training strategy **TARGET NOT MET**.
 - Introduce short early morning weekly training briefings, particularly for front-line officers **TARGET MET**.
 - Introduce increased refresher training for all staff **TARGET MET**.
- The service-wide training programme will take particular account of:
 - Customer Service **TARGET MET**.
 - Community relations **TARGET MET**.
 - How to engage effectively with young people **TARGET MET**.
 - Changes in legislation and procedures **TARGET MET**.



- To continue to reduce bureaucracy to enable police officers to spend more time on front-line policing **TARGET NOT MET**.
- To continue to improve internal police service communications and procedures within the guiding principles of Investors in People **TARGET MET**.
- To work towards the delivery of the Policing Pledge **TARGET MET**.

Performance by RGP:

The RGP embarked on a complete revamp of the Force's Training needs for the next five years and is in the process of completing a comprehensive Training Needs Analysis that takes into account not only current training requirements but also future training needs due to Succession Planning and forecast retirements. This was also one of the HMIC recommendations. Before this could be completed, however, the imminent implementation of the Gibraltar Government's new Crime Act and Criminal Procedures and Evidence Act has necessitated a re-assessment of the RGP Training requirements and these are now under review.

Although the main emphasis for Shift Briefings is on operational matters and resource deployment, weekly briefings have nevertheless also been conducted on a regular basis and which cover such topics as Security Awareness, Intelligence Led Policing issues and Professional Standards issues.

Numerous courses on a broad spectrum of subjects have been carried out during the year under review. Refresher Training in subjects such as Probationer Refresher Courses, Custody Procedures, Police Driving, First Aid at Work, Public Order, Customer Focus, Quality of Service and Customer Relations, Children and Young Persons, Control Room Procedures and Customer Interaction, and current, new and upcoming Legislation have all been catered for over the year in review.

The RGP has conducted an extensive review of its IT processes and has purchased new IT equipment to upgrade the technology available. The next phase in this project is to research, identify and purchase an effective Records Management System that will effectively reduce the bureaucratic process and this would result in releasing officers for front-line duties. The entire project has a substantial cost implication and is currently work in progress.



The RGP has a robust and effective communication network to ensure that all officers and support staff are kept abreast of information relevant to them, their departments and the organisation as a whole.

This network falls within the guiding principles of Investors in People who, as part of their assessment in 2008, reviewed the RGP internal information network with a positive outcome.

Information is disseminated within the RGP by virtue of Official Instructions (when appropriate), weekly Force Orders, Monthly Tactical Tasking Meetings, weekly Senior Management Meetings, Daily Operational Shift and Departmental Briefings, the RGP Intranet Service and (on a social note) Quarterly Grapevine Publications (an Internal RGP Social Newsletter) and Bi-Yearly Bobby Magazine Publications (an RGP Magazine for external/internal perusal).

The RGP Policing Pledge, named so in 2010, was evolved from the RGP Policing Charter, in existence since 1999. In turn, the RGP Policing Charter was evolved from the RGP Statement of Common Purpose and Values, in existence prior to this. Since 1999, the Policing Charter (subsequently Pledge) has been the cornerstone of all the RGP's interaction with the local community.

The focus towards the RGP delivery of the Policing Pledge is re-enforced at every level of the service provided and this is emphasised at all RGP Training and Refresher Courses – either for new intakes or for seasoned officers and support staff.

TRUST AND CONFIDENCE IN POLICING:

Measures and Targets

- By the 31st December 2010 when the Authority will next carry out a public survey, we expect the RGP to have achieved the following:
 - That at least 65% of all members of our community will say that they have confidence in the RGP. **TARGET NOT MET.**
 - That at least 60% of all the members of our community will say that the RGP have a good relationship with the public. **TARGET NOT MET.**
 - That at least 70% of all the members of our community are satisfied with the overall services of the RGP. **TARGET NOT MET.**



- To deliver a more personal service in the contact that police officers have with members of our community. **TARGET MET.**
- To continue to carry voluntary community projects such as the one carried out in 2009 at the Bruce's Farm Rehabilitation Centre. **TARGET MET.**
- To work closely with the Youth Service to develop and implement a Youth Strategy to improve the relationship between the RGP and young people. **TARGET BEYOND RGP CONTROL.**
- To identify and train up a cadre of RGP officers to develop and build up relations with young people, interfacing with youth in locations where they meet socially, in partnership with "street credible" groups. **TARGET MET.**
- To continue with the programme of talks to school children by RGP officers in relation to, inter alia, tackling under-age drinking, vandalism, bullying, anti-social behaviour and improving road safety. This should complement an enhanced interface between Community Constables and schools. **TARGET MET.**
- To enhance and promote the RGP Codes of Conduct in order to reduce instances of complaints against the police. **TARGET MET.**
- When a complaint against a police officer has been upheld, to take appropriate measures to avoid a recurrence. **TARGET MET.**
- By building confidence and trust between the RGP and the community and improving the quality of service, we aim to reduce the public's fear of all crime and reduce the public's concern about:
 - Drug problems. **TARGET MET.**
 - Under-age drinking. **TARGET MET.**
 - Anti-social behaviour. **TARGET MET.**
 - Vandalism. **TARGET MET.**

Performance by RGP:

The GPA public survey revealed that community confidence in the RGP stood at **53%**, a reduction from last year's figure of **57%** and **12%** short of the target set for the year under review. It is significant to note, however, that most of the older respondents felt that the RGP should be more robust and stringent towards the younger generation whilst these, in turn, felt that the RGP needed to be less robust and stringent towards them. It is clear that the RGP needs to hone the fine balancing act to satisfy public perception and expectations – even when these appear to contradict each other.



The same applies when considering the GPA survey results for Police / Public relations, which stood at **46%**, a reduction from the 2009 – 2010 figures of **49%** and **14%** short of the target set for the year under review.

The GPA survey further revealed that the public's satisfaction in Policing Services stood at **53%** as opposed to **57%** in 2009 – 2010 and **17%** short of the target set for the year under review.

One of the main considerations that respondents highlighted for the negative result was their dissatisfaction with the RGP response to Road Policing.

However, in defence of this perceived lack of response, it must be taken into account that many of the main traffic related issues that have occurred over the past year (and still do so) relate to massive road infrastructure works and road congestion (traffic queues) which are beyond the remit of the RGP to influence other than to minimise inconvenience to the community.

The Neighbourhood Policing Unit of the RGP has maximised its potential to interact with all members of the community with particular emphasis to residents of Housing Estates.

Daily patrols are made on these Estates and all officers are encouraged to engage closely with residents. In addition to this, front-line officers are continuously briefed on the importance of customer care and focus.

During the year under review, numerous officers from the RGP have undertaken charitable fund raising events, raising much needed funds for local charities.

The RGP also partook in the Three Kings Cavalcade and have always supported local community initiatives such as Clean up the World Campaign.

Although the RGP has yet to implement a defined Youth Strategy, which is presently being worked on, there have nevertheless been numerous initiatives that demonstrate the RGP's commitment to working closely with the Youth Service in improving relations with young persons.



Examples of these over the year in review are regular visits to Youth Clubs and schools where **86** presentations were offered on subjects such as under-age drinking, anti-social behaviour, road safety and understanding the role of police officers in the community. This is in addition to the RGP Youth Cycling Proficiency Scheme, where **76** children successfully passed.

During the year in review, the RGP Professional Standards Department embarked on a series of briefings mainly to front-line officers designed to promote the organisation's Codes of Conduct.

During these briefings, areas of concern and organisational lessons learnt were highlighted with a view to preventing re-occurrences and promoting best practice. From April 2010 – March 2011, there were a total of **40** complaints against police officers, made by the public to the Police Complaints Board (PCB).

Of these, the PCB investigation sub-committees found that **24** complaints were not substantiated, a further **3** complaints were found unsubstantiated but with organisational recommendations, **6** complaints were substantiated, **1** complaint led to formal disciplinary intervention (**5** further complaints are at present pending determination) and **1** complaint was withdrawn.

Out of approximately **36,000** recorded interactions between police officers and the public over the year in review, a total of **7** instances have been identified where police conduct fell short of the standards required.

The GPA survey found that respondents' concerns at to Drug problems in Gibraltar had been reduced from **88%** in 2009 – 2010 to **86%** during the year under review.

The GPA survey found that respondents' concerns in relation to Under Age Drinking problems in Gibraltar had been reduced from **88%** in 2009 – 2010 to **83%** during the year under review.

The GPA survey found that respondents' concerns in relation to Anti-Social Behaviour problems in Gibraltar had been reduced from **87%** in 2009 – 2010 to **85%** during the year under review.

The GPA survey found that respondents' concerns in relation to Vandalism problems in Gibraltar had been reduced from **81%** in 2009 – 2010 to **76%** during the year under review.



HIGH VISIBILITY AND CONTACT WITH THE COMMUNITY:

Measures and Targets

- To work in partnership with the public and private organisations and in particular tenants' associations to identify and tackle issues of concern **TARGET MET.**
- To prioritise and enhance:
 - The deployment of patrols through housing estates **TARGET MET.**
 - The system of patrol sectors, including side streets **TARGET MET.**
 - The deployment of school liaison officers and community beat officers to make the policing service more accessible **TARGET MET.**
- To continue to conduct crime awareness briefings to the relevant stakeholders **TARGET MET.**
- To continue to provide training and advice to the public and private sector **TARGET MET.**
- To continue to keep the public abreast on police initiatives using appropriate strategies **TARGET MET.**

Performance by RGP:

During the year under review, the RGP attended to **20** Tenants' Association Meetings and held a further **12** Police and Community Consultative Group Meetings. These meetings identified and, where appropriate, tackled issues that concerned the respective Groups.

The RGP also conducted a total of **30** Operations which involved the deployment of high visibility patrols through various housing estates such as Laguna Estate, Glacis Estate, Moorish Castle Estate, the Upper Town Area and the Westside Area. These operations were conducted with a view to curbing anti-social behaviour and traffic related matters as well as interacting with the residents of said Estates.

Utilising an Intelligence Led Approach, the RGP operates a system of patrol sectors, which incorporates residential estates, side streets and other areas. These are enhanced by targeted deployment of officers to deal with anti-social behaviour issues and to maximise community-police interactions.

The RGP School Liaison Officers conducted almost daily visits to both Comprehensive Schools during the year under review. In addition to this, a total of **71** talks or presentations were given by RGP officers to schoolchildren in subjects such as under-age drinking/binge drinking, vandalism, road safety and bullying. School Liaison Officers, working in partnership with the Department of Education, also supported and assisted in extra-curricular school activities such as school trips.



The RGP Crime Prevention and Reduction Unit carried out **21** crime prevention surveys where potential victims of crime were advised on crime prevention and reduction awareness. In addition to this, the Unit offered free advice to all victims of burglaries.

2 major campaigns were also carried out where advice was given to members of the public on how to reduce their possibilities of falling victim to crime. A total of **4000** Crime Prevention booklets/pamphlets on various subjects such as Security at residences, preventing vehicle crime, personal safety, domestic violence and retail crime were also distributed by the Unit during the year under review.

Using local media sources, the RGP issued numerous press releases and press interviews during 2010 – 2011 in order to keep the public, when appropriate, aware of police initiatives, crime trends and general awareness issues.

Subject matters such as Operation Roadwatch (the RGP initiative on the awareness and enforcement of traffic offences), Operation Mike (theft and unlawful taking of motorcycles), Operation Twist (pickpockets) and Operation Goole (residential burglaries) where but some examples of the information disseminated to the public domain.

ANTI-SOCIAL BEHAVIOUR:

Measures and Targets

- To continue to maintain high-visibility patrols and conduct regular operations specifically aimed at curbing anti-social behaviour. **TARGET MET.**
- To build on the close working relationship with schools and to provide a police presence at school exit points at the beginning and at the end of the school day when required to do so. **TARGET MET.**
- To tackle anti-social behaviour within housing estates. **TARGET MET.**

Performance by RGP:

Over the year in review, the RGP has maintained its commitment to deploy resources in a high visibility uniformed capacity. One of the main aims of this deployment was to curb incidences of anti-social behaviour and, where instances of this type of crime did occur, to deal with the offenders in a robust manner.

The RGP conducted a total of **30** Operations which involved the deployment of high visibility patrols through various housing estates such as Laguna Estate, Glacis Estate, Moorish Castle Estate, the Upper Town Area and the Westside Area.



The proactive policing resulted in **853** detected anti-social offences during 2010 – 2011 as opposed to **667** the previous year. This equates to an increase of **28%** in RGP generated enforcement of anti-social behaviour.

The RGP School Liaison Officers conducted almost daily visits to both Comprehensive Schools during the year under review. **71** talks or presentations were given by RGP officers to schoolchildren in subjects such as under-age drinking/binge drinking, vandalism, road safety and bullying.

Permanent daily police presence (three times a day) was maintained at school exit points at the beginning and end of each school day. Officers deployed to these posts were encouraged to interact with the students as well as performing traffic management duties to ensure student safety and well being.

UNDER-AGE DRINKING:

Measures and Targets

- To further develop strategies to tackle under-age drinking with specific emphasis on the establishments supplying the alcohol in order to increase detections of licence holders breaching the legislation. **TARGET MET.**
- In partnership with the Department of Education and the Health Authority to continue to deliver awareness presentations at the schools on the dangers of alcohol abuse. **TARGET MET.**
- To continue to provide refresher training to all police officers on procedures relating to the seizure of alcohol from young persons. **TARGET MET.**
- Insofar as the law permits, to exchange data with the Department of Education and provide feedback to parents when such seizures occur. **TARGET MET.**

Performance by RGP:

Both overt and covert RGP operations have been conducted over the year in review with the primary focus being to deter and detect incidences of under-age drinking and the sale or supply of alcohol or tobacco by licence holders to the under aged.

During 2010 – 2011, a total of **6** detections were recorded against licence holders for these types of offences as opposed to **3** detections the previous year. The RGP works closely with the Gibraltar Licensed Victuallers Association and the many licensed premises in Gibraltar to prevent under-age drinking. Where offences have been disclosed, the RGP prosecutes offenders and refers matters to the Brewster Sessions in order to object to the re-issuing of Licenses.



The RGP has always worked closely with stakeholder agencies and, in particular, the Gibraltar Government Education Department and Gibraltar Health Authority on the subject of alcohol misuse and abuse in young persons. As such, the RGP has, over the year under review, delivered **33** presentations on the dangers of alcohol abuse and with an emphasis on binge drinking, orientated towards Comprehensive School students.

The RGP has an ongoing operation, codenamed 'Operation Tawny', specifically implemented as a proactive awareness and preventative initiative to tackle issues of under-age drinking and curb the consumption of tobacco by the under aged. As such, all officers deployed under the auspices of this Operation, receive regular training and briefings on procedures and processes relevant to this initiative. During the year under review, there were a total of **28** alcohol confiscations and **54** tobacco confiscations from juveniles.

In all cases where under-age drinking and/or consumption of tobacco arise, the offending items are seized and destroyed by the police and the relevant parents notified of the occurrence and subsequent police actions. Whenever the Data Protection Act permits, the RGP exchanges data with the Department of Education, Gibraltar Health Authority or any other stakeholder Agencies.

DOMESTIC VIOLENCE AND CHILD ABUSE:

Measures and Targets

- To respond sensitively in association with relevant agencies to incidences of domestic violence and child abuse. **TARGET MET.**
- To increase the number of officers trained to handle incidents involving domestic or child abuse. **TARGET MET.**

Performance by RGP:

The RGP works very closely with the Gibraltar Care Agency and interested stakeholders in order to respond sensitively and appropriately to incidences of Domestic Violence and Child Abuse. Over the past year a number of joint investigations between the RGP and partner agencies are undertaken with the primary focus being the safety and well being of children and vulnerable adults.

The RGP has a senior officer representing the organisation in the Gibraltar Child Protection Committee and also has representation in the Gibraltar Safeguarding Children Board and this has resulted in the attendance to **150** Case Conferences and Strategic Meetings on crime and non-crime related issues, of which the latter is in the majority. Crime related matters are robustly dealt with according to the RGP's Standard Operating Procedures on Domestic Violence and Child Abuse.



During 2010 – 2011, **6** officers attended a seminar on Child Abuse and Domestic Violence. In addition to this, a further **52** officers attended Safeguarding Children Courses. **1** further officer attended a UK based Interviewing Vulnerable Witness Course and specialised tape and video recording equipment, specifically for use in the interviewing of children and vulnerable persons has been purchased.

PROTECTION OF THE ENVIRONMENT:

Measures and Targets

- To continue to support the lead agencies that have prime responsibility for tackling in particular dog fouling and the unauthorised depositing of refuse, construction or other debris. **TARGET MET.**
- To continue to take appropriate action on noise/loud music. **TARGET MET.**
- To take appropriate action to reduce the unauthorised feeding of Barbary Macaques. **TARGET MET.**

Performance by RGP:

Although the RGP is not the lead agency for tackling such environmental issues as dog fouling and unauthorised deposit of refuse and other debris, the organisation nevertheless fully supports the Environmental Agency in enforcing these problems.

Over the past year, the RGP has assisted in numerous street cleaning campaigns where large numbers of derelict vehicles have been removed from the public highways. Approximately **1000** vehicles, these being not only environmental hazards but also eyesores that occupy premium parking spaces, have been removed from Gibraltar's already saturated roads.

As part of the RGP's continuous drive towards curbing Anti-Social behaviour, of which excessive noise and loud music play a significant part, over the year in review a total of **269** persons were processed for offences of this nature as opposed to **182** persons processed during 2009 – 2010. This is an increase of **32%** in proactive enforcement.

4 persons were processed for the unauthorised feeding of Barbary Macaques.



PRIORITY THREE – ROAD SAFETY AND TRAFFIC FLUIDITY

POLICING PLAN 2010-2011

Aim:

- *To improve road safety.*

Objectives:

- ❖ To address issues of careless and dangerous driving.
- ❖ To reduce the incidence of offences committed by drivers in respect of vehicles.
- ❖ To reduce the incidence of offences relating to vehicles.
- ❖ To reduce the incidence of offences relating to the driving or parking of vehicles.

CARELESS AND DANGEROUS DRIVING:

Measures and Targets

- To continue with operation Roadwatch – an awareness and enforcement campaign targeting serious driving offences, and persistent offenders. **TARGET MET.**
- To target careless and dangerous driving through focused operations at regular intervals. **TARGET MET.**
- To conduct operations specifically targeting driving under the influence of alcohol and drugs. **TARGET MET.**
- To target those drivers who drive at speeds over the speed limits. **TARGET MET.**
- To monitor locations where collisions are most likely to occur. **TARGET MET.**
- To maintain high-visibility patrols to deter bad driver behaviour with particular emphasis on motor cycle drivers. **TARGET MET.**
- To conduct regular publicity campaigns through the local media stressing the dangers and consequences of careless and dangerous driving and driving under the influence of drink and drugs, particularly during Christmas. **TARGET MET.**



Performance by RGP:

Operation Roadwatch, the RGP awareness and enforcement campaign that targets serious driving offence and persistent offenders has continued throughout the year under review with special emphasis placed during the summer months and the Christmas period.

Regular operations specifically targeting incidences of Careless and/or Dangerous Driving have been conducted by the RGP under the auspices of Operation Roadwatch during 2010 – 2011. Over the past year, a total of **179** instances of Careless/Dangerous Driving were processed, as opposed to **177** the previous year. Of these, **35** motorcycle riders (as opposed to **18** the previous year) were processed.

Also under the auspices of Operation Roadwatch, the RGP undertook numerous operations specifically targeting offences of Driving under the Influence of Drink or Drugs. These resulted in the arrest and process of **239** drivers committing these types of offences.

A total of **1127** persons were reported for exceeding the speed limit during 2010 – 2011, as opposed to **780** the previous year. This is an increase of **45%** in RGP proactive enforcement in this area.

Using the Intelligence Led Policing approach, a number of locations have been subject to a combination of traffic calming and control measures and enforcement. All roadways in Gibraltar are subject to frequent monitoring by the RGP in partnership with the Highways Department and the Traffic Commission. Incidents that could impact traffic flow or increase the potential for collisions, such as road works, public events planned near thereto or other traffic congestion results in a proactive response by the RGP.

Road Safety management measures have been undertaken during excessive Frontier Queues, Major road works at Devils Tower Road and Ragged Staff Road, major Sporting events at Bayside Road and Glacis Road and Public events (Fair) at Queensway over the year in review.

During 2010 – 2011, the RGP conducted one major publicity campaign through the media and supported by sponsorship from local firms stressing the dangers and consequences of careless and dangerous driving and driving under the influence of drink and drugs. This was conducted over the Christmas period of 2010. In addition to this, weekly updates were provided to the local media on the dangers/consequences of drink-driving and other serious traffic infringements. Specific awareness media releases were also issued before the main enforcement strand of Operation Roadwatch commenced – as part of the awareness phase of this operation – and also on the results achieved during the enforcement phase of the Operation.



ROAD SAFETY AND TRAFFIC FLUIDITY:

Measures and Targets

- To address road traffic and vehicle offences in a proportionate manner. **TARGET MET.**
- To continue to take appropriate action for breaches of the traffic laws. **TARGET MET.**
- To target those drivers who make improper use of mobile phones while driving. **TARGET MET.**
- To target those drivers who fail to wear seat belts. **TARGET MET.**
- To continue to pay attention to critical areas where traffic congestion occurs in particular outside schools. **TARGET MET.**
- To continue to tackle issues of offences committed by foreign drivers including parking in Government estates. **TARGET MET.**
- To vigorously tackle those vehicles that are temporarily stopped or parked in places that interrupt smooth traffic flow, to introduce zero tolerance of unauthorised parking in disabled bays, bus stops, goods vehicle bays and refuse collection points. **TARGET MET.**
- To tackle vehicles emitting excessive exhaust fumes, vehicles with noncompliant darkened windows, noisy exhausts or which otherwise breach the law. **TARGET MET.**
- To continue with the strategy aimed at ensuring that vehicles comply with all applicable laws, particularly the law on illegal alterations to vehicles and illegal number plates. **TARGET MET.**
- To conduct regular publicity campaigns through the local media to explain the traffic laws and the Highway Code, and the responsibility of all road users of the need to comply with the traffic laws and the rules of the Highway Code in order to improve road safety. **TARGET MET.**
- To deliver road safety presentations at the senior schools and at the College of Further Education. **TARGET MET.**
- To continue with the bicycle proficiency scheme at the junior schools. **TARGET MET.**
- To plan and undertake a 'Road Safety Day'. **TARGET BEYOND RGP CONTROL.**
- To strengthen the training of police officers to more effectively control traffic **TARGET MET** and for an improved public perception that the police effectively control traffic. **TARGET NOT MET.**



Performance by RGP:

During the year under review, the RGP processed a total of **10,715** Road Traffic infringements, as opposed to **10,625** cases the previous year. This relates to a **1%** increase in overall enforcement of breaches of the traffic laws.

During 2010 – 2011, a total of **275** persons were processed by the RGP for improper use of mobile phones whilst driving. Figures for this type of offence were first recorded as such over this year and previous years' statistics for comparison are unavailable.

Over 2010 – 2011, the RGP processed **1421** persons for failing to wear seatbelts as opposed to **1834** the previous year. The decrease in the number of persons processed for this type of offence can be attributed to the RGP awareness and enforcement campaign on the wearing of seatbelts in previous years and which has resulted in less infringements being recorded this year.

Permanent daily police presence (three times a day) is maintained at school exit points at the beginning and end of each school day. Officers deployed to these posts are encouraged to interact with the students as well as performing traffic management duties to ensure student safety and well being.

The RGP do not distinguish between local or foreign drivers. Any traffic infringements detected are processed in an identical manner, regardless of nationality. In fact, it would be illegal to discriminate as such. As a result, there are no figures available to be able to differentiate out of the **10,715** offences processed over 2010 – 2011 as to offender nationality.

Even though the primary agency for dealing with unlawful parking issues was the Gibraltar Security Services Ltd (now the Highways Enforcement Agency), nevertheless during the year under review, the RGP issued a total of **2851** Parking Tickets to vehicles causing unnecessary obstruction, unauthorised parking in disabled bays, bus stops, goods vehicle bays and refuse collection points.

During 2010 – 2011, the RGP processed **271** persons for offences of vehicles with defective exhausts, with noncompliant darkened windows or illegal alterations/number plates on vehicles. Figures for these types of offences were first recorded as such over this year and previous years' statistics for comparison purposes are unavailable.

Even though Operation Roadwatch comprises an awareness phase whereby the public are reminded of the traffic laws and the Highway Code and weekly media updates are provided to the local media on the dangers/consequences of drink-driving and other serious traffic infringements, no specific publicity campaign or 'Road Safety Day' was undertaken during the past year as this responsibility falls under the auspices of the Transport Ministry.



During the year under review, RGP officers delivered a total of **11** Road Safety presentations at the Comprehensive Schools and College of Further Education. In addition to this, Road Safety advice was provided when conducting road management operations to all road users.

76 schoolchildren successfully participated in the bicycle proficiency scheme undertaken by the RGP over the past year.

All issues relating to Traffic Management Training were reviewed during 2010 – 2011 and stronger emphasis given to providing recruit constables with better theoretical and practical skills in order for them to fulfil their operational traffic management and control duties. More senior front line officers were provided with on the job training to enhance their own skills in this area.

The GPA public survey revealed that the public's perception as to how the RGP enforced the traffic laws for the year under review stood at **33%** as opposed to **34%** in 2009 – 2010.

One of the main considerations that respondents highlighted for the negative result was their dissatisfaction with the RGP response to Road Policing. However, in defence of this perceived lack of response, it must be taken into account that many of the main traffic related issues that have occurred over the past year (and still do so) relate to massive road infrastructure works and road congestion (traffic queues) which are beyond the remit of the RGP to influence other than to minimise inconvenience to the community.



PRIORITY FOUR – SECURITY AND PUBLIC SAFETY

POLICING PLAN 2010-2011

Aim:

- *To continue to plan and execute Gibraltar's plans for the security of its territory, its territorial waters and of its people in consultation with other agencies and authorities.*

Objectives:

- ❖ To develop and implement operational plans to safeguard the security of Gibraltar's territory, territorial waters and its people, giving it such priority as intelligence might indicate.
- ❖ To discharge its statutory role to counter terrorism, from prevention and deterrence through to incident response, in consultation as appropriate with other relevant agencies and authorities giving it such priority as intelligence might indicate.
- ❖ To play a full part with other agencies in the Civil Contingency Committee in the planning and execution of operational plans to deal with civil contingencies and emergencies.

SECURITY/COUNTER TERRORISM:

Measures and Targets

- **Operations**
 - To continue to police Gibraltar's territorial waters and points of entry in accordance with standing procedures. **TARGET MET.**
 - To continue to carry out its policing role with other agencies to counter illegal incursions into Gibraltar's territorial waters. **TARGET MET.**
 - To lead in the implementation of counter-terrorism strategies. **TARGET MET.**
- **Co-ordination**
 - To enhance the value of partnership meetings with the Security Executive Group (SEG) and under Operation Baywatch (Sea and Coastal Security). **TARGET MET.**
 - To continue to work closely with local and outside agencies in terms of protection, intelligence gathering and the investigation of terrorist related incidents. **TARGET MET.**



- **Intelligence**
 - To take part with other agencies in the gathering and collation of intelligence, the development of a shared situation awareness and the regular briefing at senior command level across the various agencies. **TARGET MET.**
- **Training**
 - To continue to deliver initiatives to public and private organisations aimed at creating security awareness and delivering security advice. **TARGET MET.**
 - To continue to provide appropriate training to police officers to deal with a terrorist incident. **TARGET MET.**
 - To maintain internal awareness and conduct presentations to police officers and staff. **TARGET MET.**
- **Civil Contingencies and Emergencies**
 - To review resources in order to maintain an effective capability for dealing with potential and real threats. **TARGET MET.**
 - To continue developing and implementing Counter-Terrorism Preventive Measures. **TARGET MET.**
 - To continue to provide security enhancement recommendations to ensure key sites and services remain aware and prepared to address threats. **TARGET MET.**

Performance by RGP:

The RGP provides a 24hr, 7 day policing function that encompasses all British Gibraltar Territorial Waters. In addition to this extra resources are deployed during the Summer months to ensure bathers and pleasure craft users within the Territorial Waters are safeguarded. Points of entry into Gibraltar – be they by land or sea – are policed in partnership with the Port Authority and Security and Immigration Services.

The RGP further works closely with the Port Authorities, HM Customs, Gibraltar Defence Police and the British Military in countering illegal incursions into Gibraltar's Territorial Waters.

The RGP is the lead agency in dealing with all matters relating to counter-terrorism. As part of this remit, the RGP Special Branch works very closely with external law enforcement and security agencies and the strategies implemented are in consonance with the ever evolving global threat of terrorism and with particular emphasis on how any such threat could impact on the local community and its environment.



The Command Briefing Group, comprising HE the Governor, Commander British Forces and the Commissioner of Police, sets the strategies and working parameters in relation to Counter-Terrorism. Actions arising from the Command Briefing Group Meetings are then disseminated to the Security Executive Group (SEG).

An RGP Senior Officer chairs the SEG which comprises members from the Civil Contingencies Committee, Ministry of Defence, Convent Liaison and Security and Immigration Ltd. The SEG sets the operational functions of the strategies and decisions set by the Command Briefing Group.

The SEG also oversees activities generated by Operation Baywatch, a multi-agency group, chaired by an RGP Senior Officer and tasked with specific security related maritime issues and the Airport Security Committee.

During the year in review, there were a total of **26** partnership meetings exclusively dealing with security related matters.

During 2010 – 2011, RGP Special Branch officers delivered a total of **19** external security briefings under the auspices of Project Citadel, the RGP Security Awareness Programme.

A further **67** Internal Security Awareness Briefings / Presentations were also provided to RGP personnel.

Due to the ever changing threat level of global terrorism, the RGP constantly monitor and review standard working practices and resource allocation in line with the pertinent security level. There are specific RGP plans to increase/decrease levels of response dependent of the threat assessment.

Using the Intelligence Led Policing approach, the RGP constantly develops preventative measures and continues to provide security enhancement recommendations at key sites against Counter-Terrorism and implements, where required, a commensurate response to any potential threat.



POLICE CRIME STATISTICS

	From: 1/4/2010 to 31/03/2011			From: 1/4/2009 to 31/03/2010		
	Reported	Detected	Detection Rate	Reported	Detected	Detection Rate
Against the Person (Minor)	217	135	62%	184	109	59%
ASSAULT (COMMON)	217	135	62%	184	109	59%
Against the Person (Serious)	187	112	60%	147	111	76%
ABH	138	76	55%	100	75	75%
ATT. MURDER	2	2	100%	1	1	100%
CRUELTY AND NEGLECT OF CHILDREN	6	5	83%	2	0	0%
FALSE IMPRISONMENT	1	1	100%	0	0	0%
GBH	15	10	67%	8	6	75%
GBH WITH INTENT	1	1	100%	0	0	0%
KIDNAPPING	1	1	100%	0	0	0%
MURDER	1	0	0%	0	0	0%
THREATS TO KILL /CONSPIRACY TO MURDER	7	7	100%	4	2	50%
WOUNDING WITH INTENT	3	3	100%	1	1	100%
WOUNDING	12	6	50%	20	15	75%
Burglaries (Serious)	119	44	37%	110	52	47%
ATTEMPTED BURGLARY DWELLING	4	1	25%	5	4	80%
ATTEMPTED BURGLARY OTHER	15	5	33%	14	10	71%
BURGLARY IN A DWELLING	39	13	33%	30	7	23%
BURGLARY OTHER	61	25	41%	61	31	51%
Children & Young Persons Act. 2006 (Minor)	12	12	100%	5	5	100%
SECTION 12 (TOBACCO) C&YPA2006	3	3	100%	0	0	0%
SECTION 13 (Failing to comply with notice[TOBACCO]) C&YPA2006	4	4	100%	0	0	0%
SECTION 3 (Selling Alcohol) C&YPA2006	3	3	100%	0	0	0%
SECTION 4 (TOBACCO) C&YPA2006	2	2	100%	3	3	100%
Causing Damage (Minor)	483	81	17%	548	111	20%
C/D TO VEHICLE	265	22	8%	286	41	14%
THREATS TO DESTROY	3	1	33%	1	0	0%
CAUSING DAMAGE GENERAL	215	58	27%	260	70	27%
Causing Damage (Serious)	27	13	48%	46	5	11%
ARSON ENDANGERING LIFE	7	7	100%	3	2	67%
ARSON NOT ENDANGERING LIFE	19	6	32%	7	1	14%
CAUSING DAMAGE GENERAL	1	0	0%	20	1	5%



Drug Offences General (Serious)	748	748	100%	707	684	97%
OBSTRUCTING M.O.D.A.	79	79	100%	46	40	87%
POSS. OF A CONTROLLED DRUG	667	667	100%	656	640	97%
CULTIVATION CANNABIS PLANT	2	2	100%	4	4	100%
Drugs Trafficking Offences (Serious)	70	70	100%	56	52	93%
POSS. WITH INTENT TO SUPPLY DRUGS	51	51	100%	35	35	100%
SUPPLYING/OFFERING DRUGS	9	9	100%	9	8	89%
IMPORTING A PROHIBITED IMPORT (DRUGS)	10	10	100%	9	9	100%
Firearms Offences (Serious)	36	35	97%	23	19	83%
DISCHARGING A FIREARM	1	0	0%	0	0	0%
IMPORTING/FIREARM/AMMUNITION	3	3	100%	0	0	0%
POSS. FIREARM/AMMUNITION	29	29	100%	12	10	83%
POSSESSING/DISTRIBUTING PROHIBITED WEAPON -AMMO	3	3	100%	0	0	0%
Fireworks Offences (Minor)	4	3	75%	14	12	86%
DISCHARGING FIREWORKS	1	0	0%	5	4	80%
IMPORTING FIREWORKS	1	1	100%	1	1	100%
POSS FIREWORKS	2	2	100%	7	6	86%
Fraud & Deception (Minor)	142	50	35%	105	55	52%
ENDEAVOURING TO OBTAIN PROPERTY ON A FORGED INSTRUMENT	1	1	100%	0	0	0%
FALSE ACCOUNTING	1	1	100%	0	0	0%
FORGERY	9	8	89%	0	0	0%
MAKING OFF WITHOUT PAYMENT	120	32	27%	68	24	35%
OBT. PROPERTY BY DECEPTION	7	4	57%	37	31	84%
OBT. SERVICES BY DECEPTION	2	2	100%	0	0	0%
POSSESSION OF A FORGED DOCUMENT	2	2	100%	0	0	0%
Fraud & Deception (Serious)	52	31	60%	84	64	76%
ASS. ANOTHER TO RETAIN THE BENEFIT OF CRIMINAL CONDUCT	1	1	100%	0	0	0%
CONSPIRACY TO DEFRAUD	2	2	100%	7	5	71%
ENDEAVOURING TO OBTAIN PROPERTY ON A FORGED INSTRUMENT	2	2	100%	0	0	0%
EVADING A LIABILITY	2	0	0%	6	5	83%
FORGERY	1	0	0%	1	0	0%
MONEY LAUNDERING	5	4	80%	0	0	0%
OBT. PROPERTY BY DECEPTION	9	3	33%	0	0	0%
OBT. SUPPLEMENTARY BENEFIT BY FALSE REP.	5	4	80%	3	3	100%
OBT/UTTERING A FORGED INSTRUMENT	8	8	100%	9	8	89%
POSS. OF A COUNTERFEIT CURRENCY	2	2	100%	3	1	33%



UTTERING A COUNTERFEIT CURRENCY	9	4	44%	1	0	0%
UTTERING A FORGED DOCUMENT	6	1	17%	2	2	100%
Immigration Offences (Minor)	34	34	100%	58	53	91%
AIDING/ABETTING ENTERING GIB OTHER THAN VIA IMMIGRATION POST	1	1	100%	0	0	0%
ENTERING GIB OTHER THAN VIA IMMIGRATION POST	5	5	100%	20	19	95%
FOUND IN GIBRALTAR WITHOUT A PERMIT	23	23	100%	18	16	89%
HARBOURING AN ILLEGAL IMMIGRANT	1	1	100%	5	5	100%
IMMIGRATION (FRONTIER RELATED)	4	4	100%	3	1	33%
Licensing Offences (Minor)	104	104	100%	55	55	100%
ALLOWING PERSONS TO REMAIN IN LICENCED PREMISES AFTER HOURS	12	12	100%	0%	0%	0%
BREACHING ALCOHOL LICENCE	2	2	100%	0%	0%	0%
BREACHING TOBACCO LICENCE	3	3	100%	0%	0%	0%
COLLECTING MONIES FOR CHARITY WITHOUT A LICENCE	1	1	100%	0%	0%	0%
CONTRAVENING ENTERTAINMENT LICENCE	4	4	100%	1	1	100%
CONTRAVENING TAVERN LICENCE	2	2	100%	0%	0%	0%
MAKING LOUD NOISE AFTER HOURS	1	1	100%	0%	0%	0%
NO ENTERTAINMENT LICENCE	13	13	100%	7	7	100%
NO LEISURE AREAS LICENCE	1	1	100%	0%	0%	0%
NO TABLE & CHAIRS PERMIT (LICENCE)	5	5	100%	0%	0%	0%
NO TAVERN LICENCE	6	6	100%	2	2	100%
NO TRADE LICENCE	3	3	100%	0	0	0%
NOT DISPLAYING ENTERTAINMENT LICENCE	8	8	100%	3	3	100%
NOT DISP. TAVERN LICENCE	6	6	100%	2	2	100%
NOT DISP. TOBACCO LICENCE	2	2	100%	1	1	100%
NOT DISP. TRADE LICENCE	5	5	100%	3	3	100%
NOT DISP. LEISURE AREAS LICENCE	5	5	100%	0	0	0%
OTHER LICENCE OFFENCES (NOT QUOTED)	6	6	100%	4	4	100%
PLAYING MUSIC AFTER HOURS	3	3	100%	4	4	100%
REFUSING TO LEAVE LICENCE PREMISES	3	3	100%	2	2	100%
SERVING LIQUOR AFTER HOURS	3	3	100%	3	3	100%
TRADING NO PERMIT	3	3	100%	0	0	0%
TRANSCEIVER NO LICENCE	7	7	100%	9	9	100%



Liquor Licence Offences (Minor)	270	270	96%	228	214	94%
DRUNK & DISORDERLY	223	223	100%	179	165	92%
FOUND DRUNK	39	39	100%	41	41	100%
INDECENT BEHAVIOUR WHILST DRUNK	8	8	100%	8	8	100%
Liquor Licence Offences (Serious)	2	2	100%	1	1	100%
DRUNK IN CHARGE OF A CHILD	2	2	100%	1	1	100%
Miscellaneous Offences (Minor)	412	365	89%	203	130	64%
ANIMALS /BIRDS ACT OFFENCES	19	16	84%	25	25	100%
BEACH BYE LAW OFFENCES	9	9	100%	4	4	100%
BEGGING	7	7	100%	17	17	100%
CAMPING	4	4	100%	16	16	100%
DANGEROUS NAVIGATION	5	5	100%	2	2	100%
DECEIVING AN IMMIGRATION OFFICER	2	1	50%	0	0	0%
DEPOSITING EXCREMENT	1	0	0%	1	1	100%
DEPOSITING LITTER	6	6	100%	1	1	100%
ENTERING MOD LAND	3	3	100%	1	1	100%
EXPLORATION AND REMOVAL OF ANTIQUITIES WITHOUT A LICENCE	1	1	100%	0	0	0%
FAILING TO COMPLY WITH COURT ORDERS	11	11	100%	17	16	94%
FAILING TO SURRENDER TO BAIL	3	3	100%	0	0	0%
FEEDING ROCK APES	4	4	100%	0	0	0%
FISHING ON THE BEACH (NO LICENCE)	231	231	100%	0	0	0%
HEALTH ACT VESSELS	3	3	100%	0	0	0%
ILLEGAL IMPORT (VESSEL)	8	8	100%	4	3	75%
IMPORTING PROHIBITED ARTICLE	1	1	100%	1	1	100%
IMPROPER USE OF PUBLIC ELECTRONIC COMMS	68	27	40%	69	14	20%
NATURE PROTECTION ACT	4	3	75%	4	4	100%
NATURE RESERVE OFFENCES	9	9	100%	8	8	100%
NOT COMPLYING WITH NOTIFICATION EXPECTED OF ARRIVING VESSELS	1	1	100%	0	0	0%
OPERATING A FAST LAUNCH	1	1	100%	0	0	0%
PLAYING MUSIC AFTER HOURS	1	1	100%	0	0	0%
POSSESSION PROHIBITED IMPORT	1	1	100%	8	8	100%
ROGUES & VAGABONDS (Nuisance)	4	4	100%	0	0	0%
SECT. 6 C. P. P	3	3	100%	18	4	22%
SETTING ON DOGS	1	1	100%	0	0	0%
TAMPERING WITH A MOTOR VEHICLE	1	1	100%	0	0	0%



Miscellaneous Offences (Serious)	18	11	61%	25	17	68%
ATT. TO PERVERT JUSTICE	2	2	100%	0	0	0%
BOMB HOAXES	2	1	50%	1	1	100%
FURIOUS DRIVING	1	1	100%	1	1	100%
INTERFERING WITH WITNESS	2	0	0%	2	0	0%
INTIMIDATING JUROR/WIT, PERSON ASS.	10	6	60%	15	12	80%
SHIPPING WASTE INTO GIBRALTAR WITHOUT A CERTIFICATE	1	1	100%	0	0	0%
Police Related Offences (Minor)	174	174	100%	181	171	94%
DISORDERLY CONDUCT POLICE STATION	27	27	100%	16	16	100%
ESCAPING/ATT. TO ESCAPE LAWFUL CUSTODY	2	2	100%	3	3	100%
OBSTRUCTING POLICE	98	98	100%	107	102	95%
RESISTING POLICE	43	43	100%	43	43	100%
WASTING POLICE TIME	4	4	100%	7	5	71%
Police Related Offences (Serious)	39	39	100%	38	35	92%
ASSAULT ON POLICE	39	39	100%	38	35	92%
Public Order Offences (Minor)	798	709	89%	627	546	87%
CONDUCT LIKELY TO CAUSE A BOP	23	23	100%	7	7	100%
INSULT/THREAT/WORDS & BEHAVIOUR	135	67	50%	116	80	69%
MAKING A DISTURBANCE	74	74	100%	67	61	91%
MUSIC FROM CARS	269	269	100%	186	182	98%
OFFENSIVE CONDUCT	38	38	100%	15	15	100%
POSS. OFFENSIVE WEAPON	55	55	100%	53	50	94%
THROWING MISSILES	32	11	34%	26	3	11%
URINATING IN A PUBLIC PLACE	50	50	100%	37	37	100%
VIOLENT BEHAVIOUR	122	122	100%	120	111	92%
Robberies (Serious)	10	7	70%	12	6	50%
ATT. ROBBERY	1	1	100%	3	1	33%
ROBBERY	9	6	67%	9	5	55%
Sexual Offences (Minor)	15	10	67%	4	2	50%
INDECENT ASSAULT	10	6	60%	2	1	50%
INDECENT BEHAVIOUR	2	2	100%	1	0	100%
INDECENT EXPOSURE	3	2	67%	1	1	100%



Sexual Offences (Serious)	15	13	87%	44	34	77%
BUGGERY	1	1	100%	0	0	0%
INDECENT ASSAULT ON A FEMALE OVER 16	4	3	75%	9	3	33%
INDECENT ASSAULT ON A FEMALE UNDER 16	1	0	0%	5	3	60%
INDECENT CONDUCT TOWARDS A YOUNG CHILD	4	4	100%	0	0	0%
POSSESSION OF INDECENT IMAGES OF CHILDREN	1	1	100%	0	0	0%
RAPE	3	3	100%	3	3	100%
UNLAWFUL SEXUAL INTERCOURSE WITH A FEMALE U/13	1	1	100%	1	1	100%
Theft & Kindred (Minor)	650	171	26%	745	177	24%
ABSTRACTING ELECTRICITY	3	1	33%	2	0	0%
ATTEMPTED THEFT	18	7	39%	15	7	47%
GOING EQUIPPED FOR THEFT/CHEAT	12	12	100%	0	0	0%
TAKING A CONVEYANCE	12	7	58%	0	0	0%
THEFT	481	136	28%	577	163	28%
THEFT FROM VEHICLE	121	8	7%	149	6	4%
VEHICLE INTERFERENCE	3	0	0%	1	0	0%
Theft & Kindred (Serious)	160	30	19%	193	38	20%
ATTEMPTED THEFT	3	0	0%	0	0	0%
HANDLING STOLEN GOODS	12	12	100%	15	11	73%
THEFT	68	9	13%	54	10	18%
THEFT FROM VEHICLE	10	0	0%	7	0	0%
THEFT OR UNAUTHORISED TAKING M/VEHICLE	67	9	13%	110	11	10%
Tobacco Offences (Minor)	458	458	100%	204	169	83%
ATT. TO EXPORT COMMERCIAL AMOUNT OF GOODS WITH NO LICENCE	1	1	100%	13	5	38%
BEING CONC. IN THE EXPORTING OF COMMERCIAL QUANTITY OF TOBACCO	15	15	100%	12	8	95
CONCEALING TOBACCO IN PUBLIC	271	271	100%	62	59	95%
EXPORTATION OF TOBACCO/OTHER ARTICLES OR GOODS (Sect 91B)	3	3	100%	0	0	0%
EXPORTING TOBACCO & ATTEMPTS	20	20	100%	13	5	38%
JETTISONING CARGO	1	1	100%	0	0	0%
POSS. COMMERCIAL QUANTITY OF TOBACCO	122	122	100%	99	81	82%
SELLING COMMERCIAL QUANTITY OF TOBACCO	2	2	100%	7	5	71%
STORING TOBACCO	1	1	100%	1	1	100%
TRANSPORTING TOBACCO	22	22	100%	10	10	100%
	Reported	Detected	Detection Rate	Reported	Detected	Detection Rate
Serious Crime Totals:	1483	1155	78%	1486	1118	75%
Grand Totals:	5256	3731	71%	4647	2927	63%



SEARCHES UNDERTAKEN

	Total Searches Made	
	2010/11	2009-2010
DRUGS	643	623
NATURE PROTECTION	44	25
STOLEN PROPERTY	244	93
TOBACCO	757	264

ALL SERIOUS TRAFFIC OFFENCES

OFFENCE	2010/11	2009-2010
CARELESS DRIVING	69	79
CARELESS RIDING	20	8
CONT. A TRAFFIC LIGHT	615	365
DANGEROUS DRIVING	73	82
DANGEROUS RIDING	15	10
DRUNK IN CHARGE	7	22
DRIVING UNDER THE INFLUENCE	220	231
FAILING TO PROVIDE A SPECIMEN	12	14
SPEEDING	1127	780
ALL GENERAL TRAFFIC OFFENCES	8557	9034
Grand Total	10715	10625

GRAND TOTAL OF TRAFFIC ACCIDENTS

TYPE OF ACCIDENT	2010/11	2009-2010
FATAL	1	0
SERIOUS INJURIES	28	34
MINOR INJURIES	162	144
EXTENSIVE DAMAGE	41	37
MINOR DAMAGE	596	578
Grand Total	828	793



DEMANDS ON THE RGP

MISCELLANEOUS	2010/11	2009/10
Fatal accidents – Not Traffic	0	0
Other Accidents – Not Traffic	40	40
Fires	37	47
Domestic Violence Reports	109	87
Other incidents attended by Police	1397	2490
Litter Tickets	20	18
Warrants Executed	4280	4003
Warrants monies recovered	£81,032	£74,990
Total Persons arrested by Warrants	1781	1990
MISCELLANEOUS TOTAL	7664	8675

GENERAL FIGURES	2010/11	2009/10
Total Crimes Detected	3731	2927
Overall Detection Rate	71%	63%
Serious Crimes Recorded	1483	1486
Serious Crimes Detected	1155	1118
Serious Crimes Detection Rate	78%	75%
Total Traffic accidents	828	793
Number of Persons Arrested	2782	2581
Number of Persons Charged	1829	1635
Number of Persons Released	456	398
Number of Persons Cautioned	970	795
Emergency Calls Attended	1098	758
Enquiry Calls Received	9032	9390



FIVE YEAR COMPARISONS





